progyny

Client Logo

Your **partner** in health for pivotal moments









February 26, 2025

Today's Webinar Team



Kristie Seibert
Director and Team Lead,
Insurance Services, CHA



Rhea Li, MPH, RD, LD
Program Director, Wellbeing,
Children's Health



Dr. Janet Choi
Chief Medical Officer, Progyny



Scott Liebman
SVP, Product Strategy, Progyny



Kerri DiCicco
VP, Business Development, Progyny

Empowering healthier, more supported journeys

through transformative fertility, family building & women's health benefits

Today's agenda:

- CHA + Progyny Partnership Update
- Client Spotlight: Children's Health
- Progyny Refresher and Updates 2025
- How to evaluate Progyny

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CHA + Progyny Partnership Overview

CHILDREN'S HOSPITAL ASSOCIATION & progyny

- Progyny has been **selected as a vendor for Fertility and Family Building benefits** for member hospitals of the Children's Hospital Association since 2023.
- Ease of implementation and greater access to high quality connected care throughout the entire member journey, from preconception to pregnancy, postpartum and menopause
- Any hospital that is part of the Children's Hospital Association will receive the following:
    - Preferred Pricing for PEPM fees
    - Credit of 3 months of PEPM fees (after the first 12 months)

Shared clients

Children's Health

Ochsner Health

MaineHealth

Children's Hospital of Philadelphia

Cincinnati Children's Hospital Medical Center

Nemours Children's Health System

Nicklaus Children's Hospital

St. Jude Children's Research

Tenet Health

Children's Minnesota

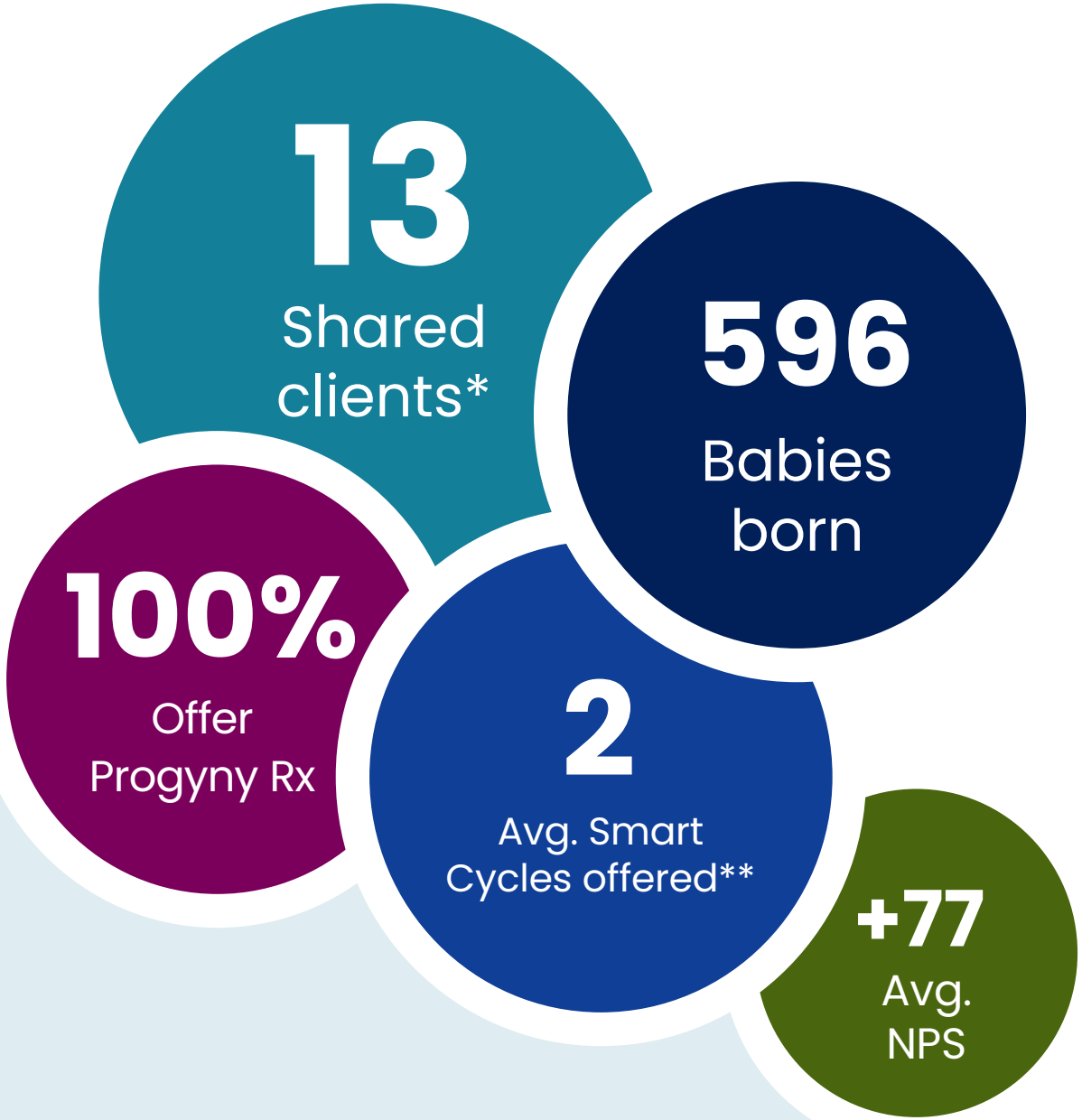
Shriners Children's Hospital

Connecticut Children's

ALSAC St. Jude

Erlanger Health

Children's Mercy



All Time-in-Review

Progyny Impact on CHA Members Program To-Date

Medication and treatment cost avoidances

- Overall cost avoidance: $14.8 million
- Treatment cost avoidance: $3.1 million
- Maternity cost avoidance: $3.4 million
- Pharmacy cost avoidance: $8.2 million

Healthier pregnancies and families

- 96.6% lower multiples rate; 4.8% higher pregnancy rate compared to national average
- 10.9% higher live birth rate compared to national average

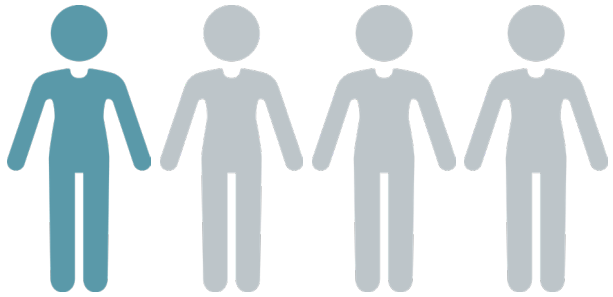
Member engagement

- 4,950 unique members with inquiries called in to speak with a Progyny PCA
- 3,083 members leveraged treatment through the Progyny benefit as a result of CHA partnership

*13 shared clients with reportable data through 2024 Q4. We have 15 clients in total as of February 2025.
**Most clients offer 2 Smart Cycles. Excludes one client who offers unlimited Smart Cycles.
Data based on trailing twelve month performance; Progyny outcomes and cost avoidance numbers are based on 1. CDC, 2021 National Summary and Progyny clinical data sets
2. Average cost per miscarriage is based on internal analysis of the cost of pregnancy loss based on treatment volume from national CMS data and a cost data from a medical journal meta-analysis.
3. Lemos, E. V., Zhang, D., Voorhis, B. J., & Hu, X. H. (2013). Healthcare expenses Team Members with multiple vs singleton pregnancies in the United States. American Journal of Obstetrics and Gynecology, 209(6), adjusted for medical inflation.

Children’s Health Client Feature with Rhea Li, MPH, RD, LD, Program Director, Wellbeing, Children’s Health

Fertility as retention and cost protection tools for healthcare and hospital systems



1 in 4

Female physicians experience infertility [2]

Investing in the attraction and retention of female talent:

22.5%
RN Staff Turnover Rate [3]

$52k
Cost of RN Turnover [3]

These statistics translate into health systems losing:

Up to $10.5M Per Year [3]

97% of employers who offer fertility treatment report **no significant increase in medical costs after providing coverage** [4]

HCA Healthcare, the largest publicly traded hospital system in the U.S., increased its hiring by 19% in the first quarter of 2023 after adding Progyny, and is continuing that trend by offering the same fertility coverage to its new recruits.

1. World Health Organization; https://www.who.int/news/item/04-04-2023-1-in-6-people-globally-affected-by-infertility 2. New York Times: https://www.nytimes.com/2021/09/13/health/women-doctors-infertility.html#:~:text=In%20fact%2C%20a%202016%20survey,rate%20of%20the%20general%20public. 3. NSI. 4. Resolve 2022 RESOLVE Celebrates 1 Million Covered Lives through Coverage at Work Program

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Designed to meet the unique needs of **healthcare systems**

Progyny helps manage **risk** & **cost**

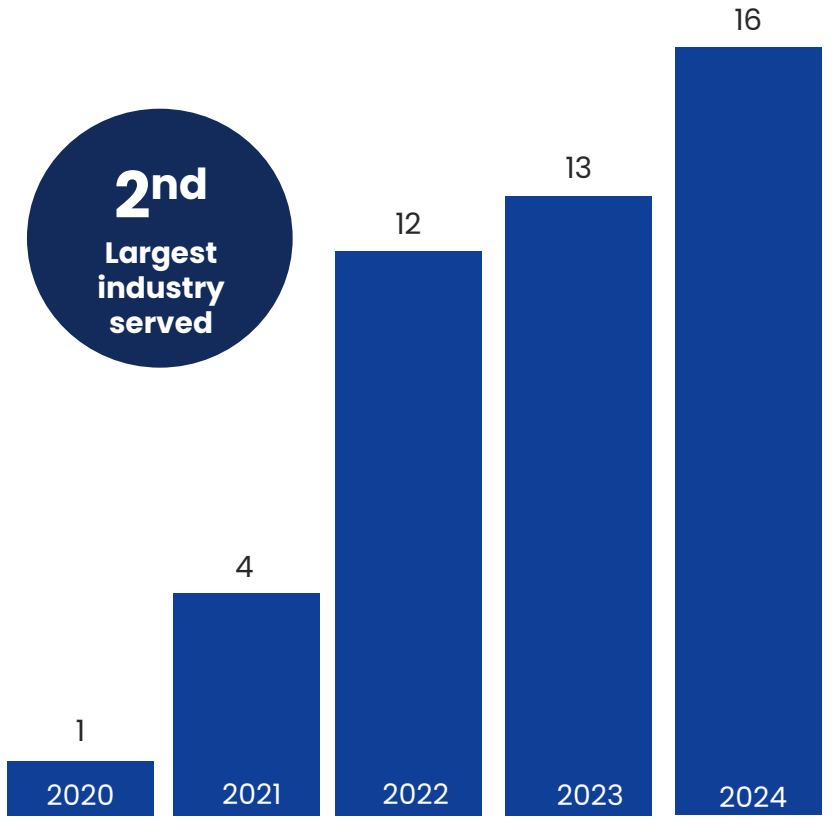
Risk avoidance via:
- Decreased NICU costs
- Highly clinically managed benefit
- Specialized high-performing networks

Cost protection from:
- Capping claims responsibly
- Stopping leakage into medical claims
- Discounted Rx
- Waste management strategies

Data-driven care that:
- Powers proactive member outreach
- Enables ROI tracking

Equitable benefit design avoids:
- Decision-making based solely on cost of care
- Discrimination based on race, age, etc.
- One size fits all downstream risk

Seen significant growth in health systems' adoption of Progyny



Healthcare clients going live each year

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What was Children’s Health looking for in a solution?



In search of their first fertility benefit, Children’s Health was focused on:

- Managing maternity/ NICU spend
- Attraction and retention
- Equitable benefits design
- Aligned with focus on wellbeing
- Dedicated, personalized member support
- Ability to evolve benefit design

"Progyny has made the experience of fertility treatment so smooth!”

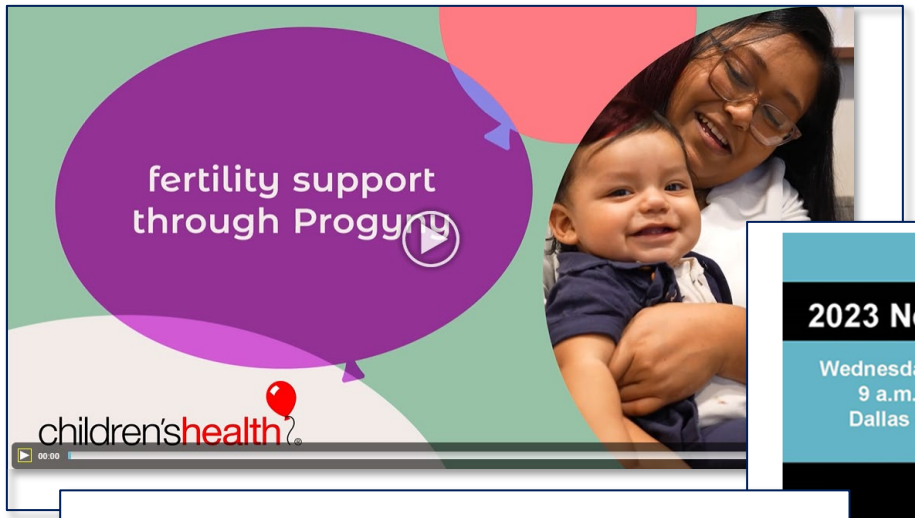
- Children's Health Member

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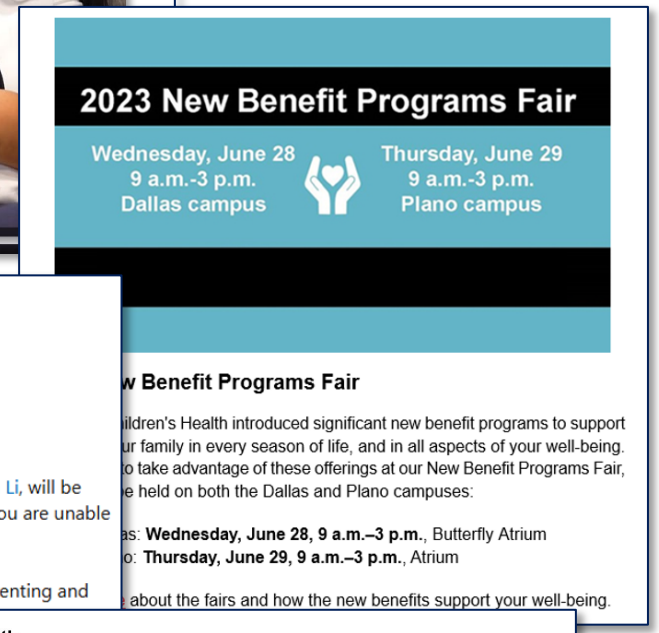
Fully supported benefit engagement **year round**

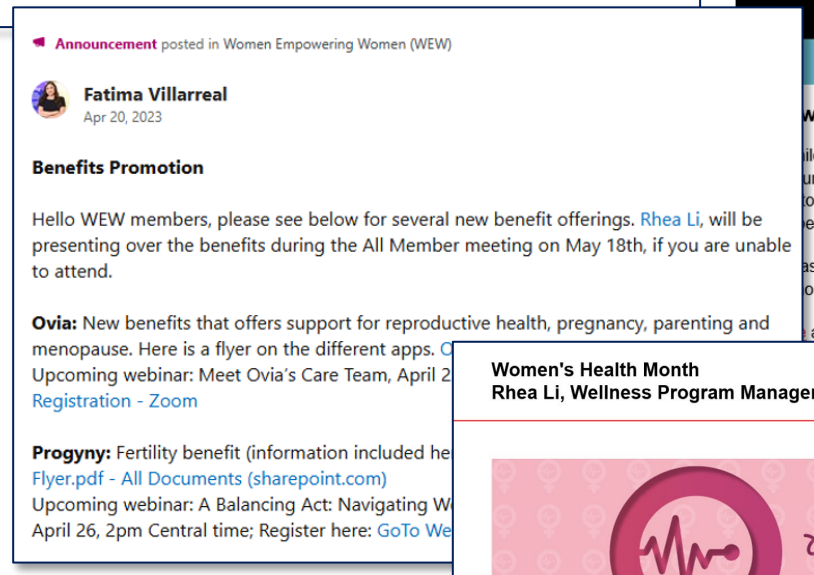
- Weekly newsletter
- OE & New Benefit Fairs
- ERG events
- Celebrating human-impact with through video at town hall
- This is infertility episode

Town Hall Video



New Benefit Fair Announcement





Women Empowering Women ERG Event



Celebrating Women's Health Month

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Children's Health and Progyny Member Experience

> The patient advocate was very knowledgeable, friendly, and helpful.
>
> *- Children's Health Team Member*

> The team member I spoke to on the phone was amazing. **She was so welcoming** and did not make feel dumb at all when I had simple questions and was great at explaining everything I needed to know about my benefits. **We need more people like her in the customer service world.**
>
> *- Children's Health Team Member*

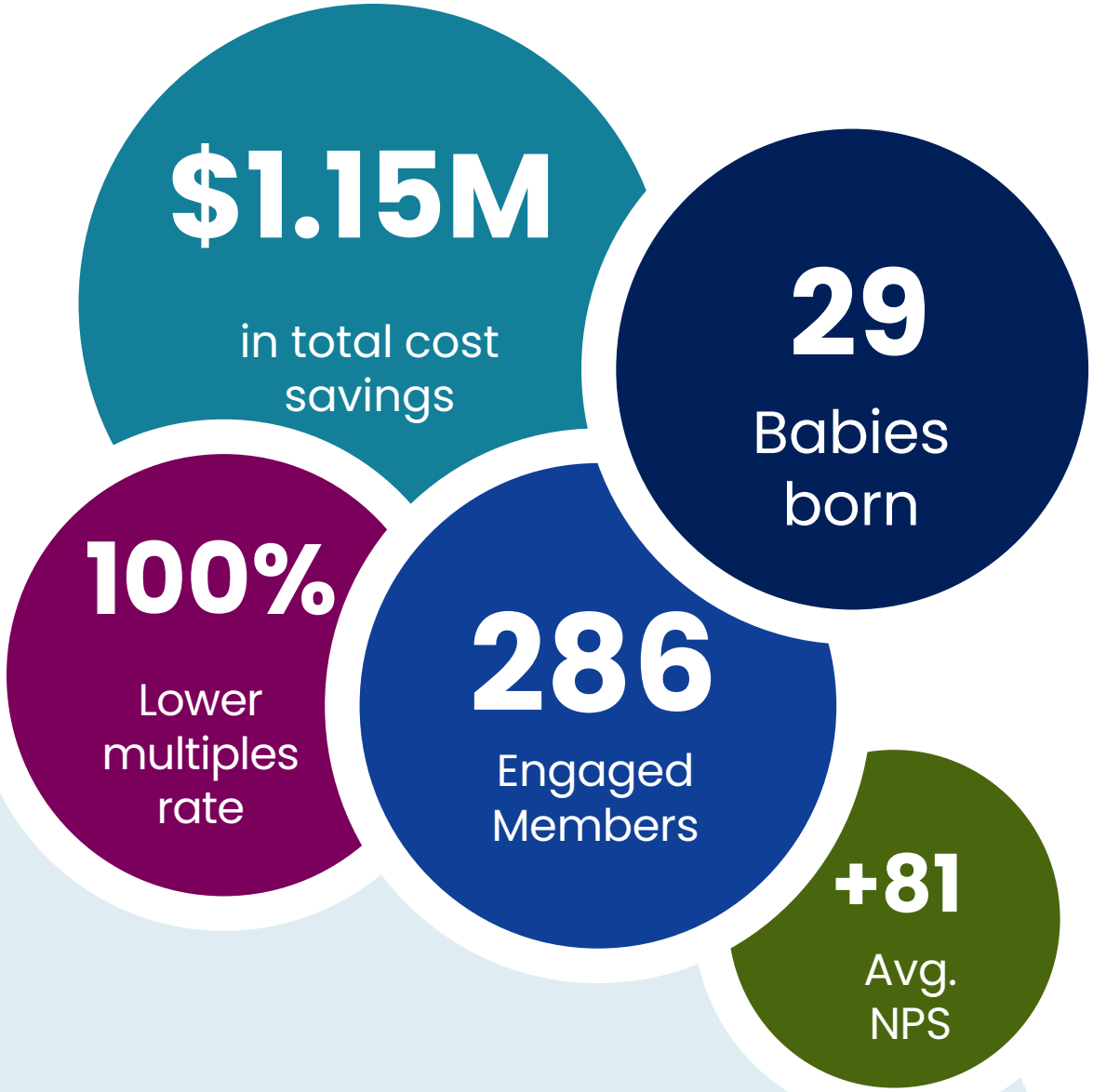
> {My PCA} was incredible and so very helpful!
>
> *- Children's Health Team Member*

> {PCA} was very helpful during the process of setting up/activating my membership. Thank you Progyny!
>
> *- Children's Health Team Member*

> I was nervous calling Progyny to get more information about the services that my insurance had. Upon speaking to {my PCA}, she was very reassuring and empathetic. **I could not have asked for a better overall experience** with a Progyny representative. She made me feel safe and answered all my questions. I am so appreciative of the amount of information she had. Thank you so much {PCA}!
>
> *- Children's Health Team Member*

> Amazing customer service , **friendly and caring about your needs** and making you understand the insurance price etc.
>
> *- Children's Health Team Member*

Delivering life-changing impact



First Year of Partnership (2023)

Healthier members and babies

- More healthier pregnancies, with less treatment required: 11% lower miscarriage rate; 12% higher live birth rate
- 44% of members supported without requiring any fertility treatment in our preconception program, PCA support, etc.
- Fewer preterm babies, NICU admissions: 100% lower multiples rate compared to national average

Medication and treatment savings

- Total cost avoidance: $1.15 million
- Treatment cost avoidance: $270,000
- Pharmacy cost avoidance: $638,000
- Maternity cost avoidance: $244,000

World-class member experience

- 286 unique members supported with both our preconception and fertility, adoption, surrogacy care and support
- 21 average interactions with Patient Care Advocates
- Progyny supported 43 unique family building journeys

1. Outcomes data calculated as compared to national averages
2. Average cost per miscarriage is based on internal analysis of the cost of pregnancy loss based on treatment volume from national CMS data and a cost data from a medical journal meta-analysis.
3. Lemos, E. V., Zhang, D., Voorhis, B. J., & Hu, X. H. (2013). Healthcare expenses Team Memberd with multiple vs singleton pregnancies in the United States. American Journal of Obstetrics and Gynecology, 209(6), adjusted for medical inflation.

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Progyny Refresher and Product Updates

Our **innovative formula** for game-changing outcomes

Empowering effective care pathways for:

- Preconception & Trying to Conceive
- Fertility, Adoption, & Surrogacy
- Pregnancy & Postpartum
- Parent & Child Wellbeing
- Menopause & Midlife Care

Dedicated support to proactively quarterback every journey

Outcomes-focused programs for best practice care



Active management of our entire network for cost and quality

Whole person intervention of risks and needs from day one

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A clinically guided experience that is...

1:1	A proactive, dedicated expert to simplify journeys with high-touch outbound & inbound support
Expert-Led	PCAs are RNs, social workers, doulas, fertility, adoption, surrogacy, lactation, and menopause experts
Inclusive	MemberMatch based on preferences in care journey, gender, ethnicity, language and affinity

+80 NPS Score

15+ visits per member

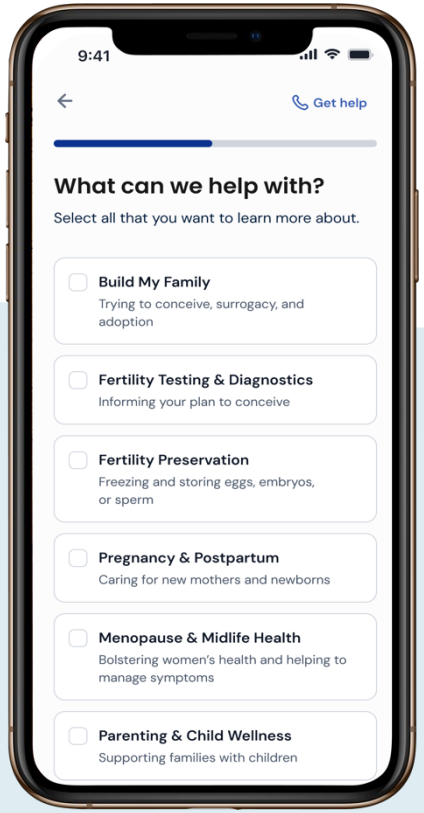
15+ minutes per call

Patient care advocates are **change-makers**

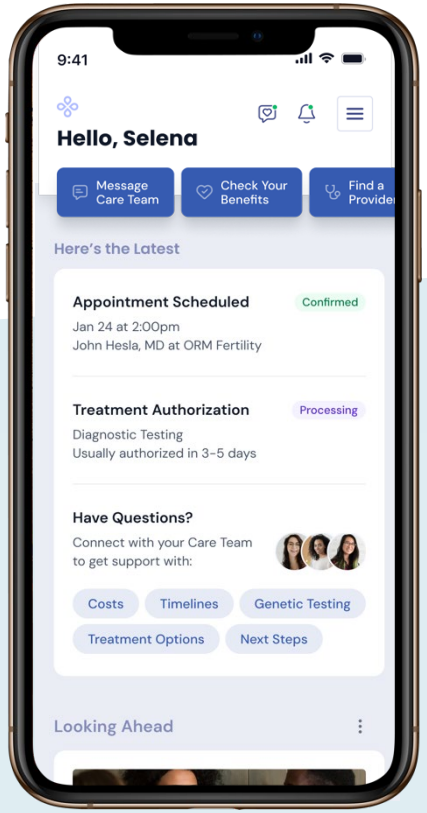


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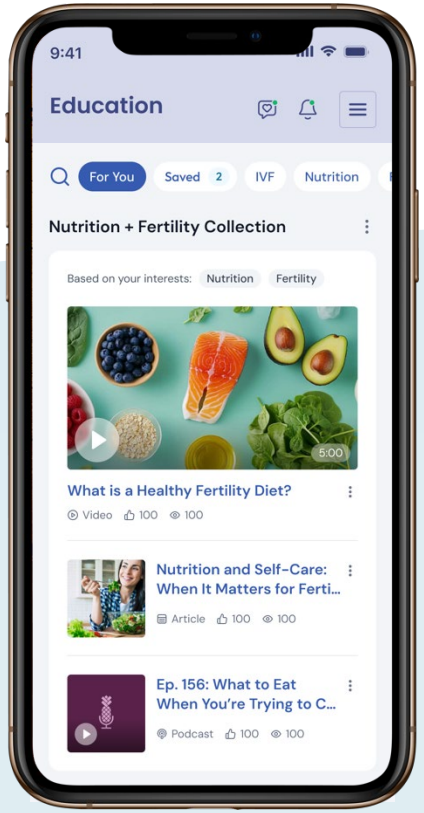
Paired with a personalized **digital companion experience**



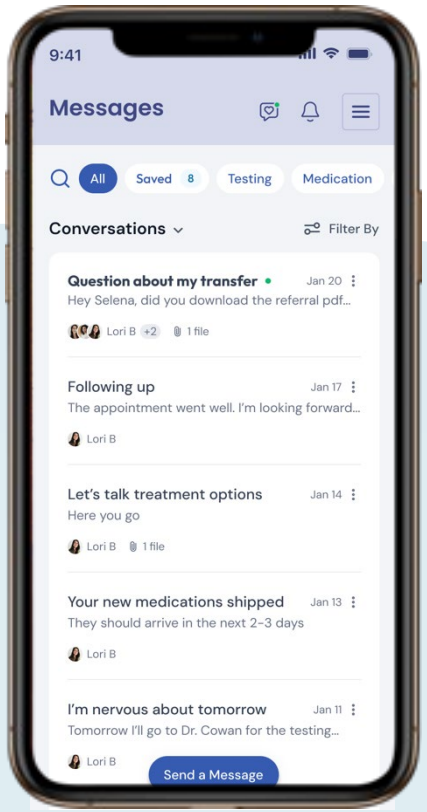
Access to multiple journeys



Personalized dashboard & actions



Recommended resources & content



Care team messaging

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The **only solution** with active management of providers specific to women's and family needs

The most sought-after specialists, managed by Progyny

- Reproductive endocrinologists
- Reproductive urologists
- Embryology labs
- Genetic counselors
- Pelvic floor therapists
- Certified doulas
- Board-certified lactation consultants (IBCLCs)
- Menopause specialists (MDs, nurses, nutritionists)
- *Complementary primary & pediatric care*

9+ years
setting the standard in network management

NCQA
accredited in credentialing

Virtual & in-person care



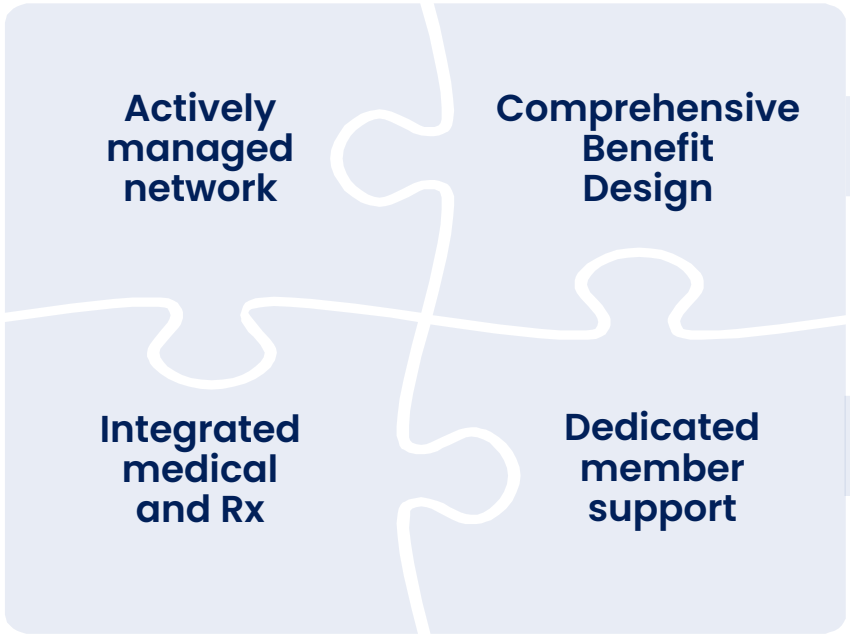
Clinically integrated and data-informed interventions

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Why Progyny patients achieve superior outcomes

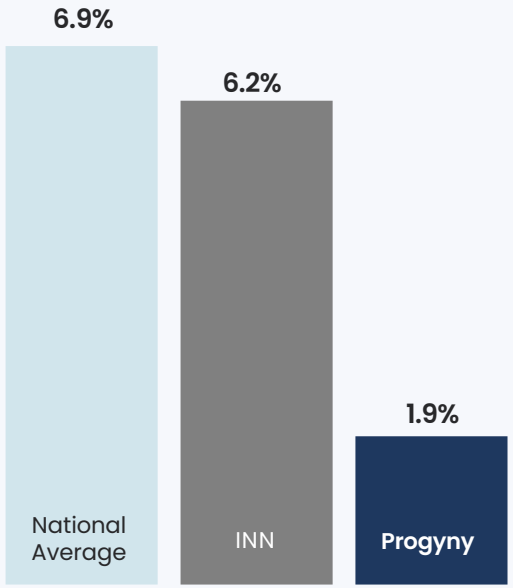
Members with the Progyny benefit have **markedly different outcomes** than those without – even at the same clinic.

72%
lower multiples rate[2]



Removing cost-based decisions

Balancing cost control and quality



Data reflects actual patient data from the 12-month period ended December 31, 2022, **representing 14,408 transfers.**

17%
Higher pregnancy rate per IVF transfer[1]

14%
Lower miscarriage rate[1]

36%
Fewer retrievals per live birth[2]

24%
Higher single embryo transfer rate[1]

27%
Higher live birth rate[2]

Compared to National Averages

1. Calculated based on the Society for Assisted Reproductive Technology, or SART, 2020 National Summary Report, finalized in 2023. | 2. Calculated based on CDC, 2021 National Summary and Clinic Data Sets, published in 2023. | https://progy- ny.com/wp-content/uploads/2022/07/Milli- man-Report-Evaluation-of-Progynys- Methodology-Used-in-their-Fertility-Out- comes-Study.pdf

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Progyny Updates 2025

Progyny is your partner for **pivotal moments** in women's health and family building

Preconception & Trying-to-Conceive

- Comprehensive planning & decision support for all paths to family
- Nutrition, lifestyle and ovulation tracking to optimize unassisted conception
- Early risk detection and care coordination
- Managed network for reproductive conditions

Fertility & Family Building

- Inclusive emotional, financial and logistical support for fertility, adoption and surrogacy pathways
- Outcomes-focused Smart Cycle benefit design
- Integrated, no-hassle Rx
- Managed network of reproductive endocrinologists, urologists, embryology labs, genetic counselors

Pregnancy & Postpartum

- RN-led proactive 1:1 clinical program
- Early pregnancy through 1 year postpartum & loss support
- Leave & return-to-work support and benefits navigation
- Wraparound visits with certified doulas and lactation consultants with 24/7 support

Parent & Child Well-being

- Clinical social worker-led parental wellness program
- Expert child development education and benefits navigation
- Care and resource navigation for child behavior concerns and neurodiverse care
- Clinician-facilitated peer support groups

Menopause & Midlife

- Early intervention, symptom management and holistic risk assessment
- Prescribing for hormone and non-hormone therapies
- Preventive screenings and age-related care coordination
- Managed network of menopause-trained providers

Integrated clinical management, digital experience and specialized managed network

Primary & pediatric care

Pelvic floor therapy & care

Financial assistance programs

Domestic & international milk shipping

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Proactive maternal outcomes management

1 in 5
women experience a perinatal mental health condition[1]

49%
of women take extended maternity breaks[2]

65%
Of maternal deaths occur within first year of giving birth.[3]

Dedicated support from in-house RNs specialized in maternity, L&D and NICU

Managed network of certified doulas, lactation and pelvic floor specialists

Clinical coaching early pregnancy through 1 year postpartum & loss support

Programmatic, assigned doula visits and on-demand 24/7 feeding support with IBCLCs

Comprehensive risk assessment: SDoH; GAD, PHQ and EPDS for mental health

Personalized digital companion experience; domestic & international milk shipping

In-depth leave & return-to-work support with expert benefits navigation

Identify members before high-cost claims hit:

40% Or more of high-risk pregnancies are already engaged with Progyny due to age and fertility needs[4]

1. NIH, https://pubmed.ncbi.nlm.nih.gov/34606348/ | 2. LinkedIn, Nearly half of mothers work, take a break, and work again | 3. March of Dimes, Your postpartum checkups | 4. Progyny Book of Business results as of 1/1/2024

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Specialized parent & child well-being focus

90%
of parents say they need greater support to manage responsibilities at work and home[1]

57%
of parents reported burnout and mental health concerns[2]

10%
of children under 5 face clinically significant emotional, social and mental health issues[3]

Parental wellness coaching with clinical social workers

In-person and virtual family primary care

Social-worker led parent wellness and child development support

Expert clinical education for child development and neurodiverse care

Clinician-facilitated peer support groups

Personalized benefits and care navigation

Support parents at key retention moments:

99% Reported less stress after parenting wellness consultations, helping them return to and stay at work[4]



1. Bright Horizons Family Index, https://www.brighthorizons.com/-/media/BH-New/MFI/MFI-2022/Bright-Horizons-MFI-2022.ashx | 2. OSU, https://nursing.osu.edu/news/2024/05/08/perfect-parent-study | 3. American Academy of Pediatrics, Addressing Early Childhood Emotional and Behavioral Problems | 4 Progyny BoB Results, 2024

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Comprehensive, destigmatized menopause care

59%
missed work due to symptoms – **18% for 8 weeks** or more[1]

<6.8%
of providers are trained in managing menopause symptoms[2]

100%
of women experience menopause; symptoms often last a decade or more

Dedicated clinical coaching for personalized symptom management with in-house RN's

Managed network of menopause trained providers – OB-GYNs, nurses and nutritionists

Early intervention, symptom management and whole person needs assessment

Prescribing of hormone and non-hormone therapies

Preventive screenings and age-related care coordination

Preferred appointments with menopause-trained providers

Improve quality of life while avoiding unnecessary costs:

47% Less cost per case from reduction in unnecessary specialist and urgent care visits[4]

1. Menopause Society, https://www.nhmenopausesociety.org/research/impact-of-perimenopause-and-menopause-on-work/ | 2. NIH, Needs assessment of menopause education in United States obstetrics and gynecology residency training programs | 3. Milliman, https://www.milliman.com/en/insight/healthcare-cost-utilization-women-in-menopause | 4. Gennev, https://www.gennev.com/learn/healthcare-expenses-are-47-higher-for-women-experiencing-menopause

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Creating differentiated impact for each **season of care**

Integrated clinical management, digital experience and specialized COE network

Preconception & Trying-to-Conceive

- Comprehensive planning & decision support for all paths to family
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- Early risk detection and care coordination
- Managed network for reproductive conditions

65%

Of members don't require fertility treatments, achieving their goal with expert, in-house PCA and digital support[1]

Fertility & Family Building

- Inclusive emotional, financial and logistical support for fertility, adoption and surrogacy pathways
- Outcomes-focused Smart Cycle benefit design
- Integrated, no-hassle Rx
- Managed network of reproductive endocrinologists, urologists, embryology labs, genetic counselors

72%

Lower incidence of multiples, driving fewer complications, NICU visits and high-cost claims[2]

Pregnancy & Postpartum

- RN-led proactive 1:1 clinical program
- Early pregnancy through 1 year postpartum & loss support
- Leave & return-to-work support and benefits navigation
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40%

Or more of high-risk pregnancies are already engaged with Progyny due to age and fertility needs[1]

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1. Progyny Book of Business results as of 1/1/2024 | 2. Calculated based on CDC, 2021 National Summary and Clinic Data Sets, published in 2023. | https://progy- ny.com/wp-content/uploads/2022/07/Milli- man-Report-Evaluation-of-Progynys- Methodology-Used-in-their-Fertility-Out- comes-Study.pdf 2. A Great Realization: Parents Are Overworked and Leaving Jobs That Don't Support Them | Bright Horizons Family Solutions | 3. Progyny Book of Business, 2024 | 4. Healthcare expenses are 47% higher for women experiencing menopause

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How to Evaluate Progyny

Priced for the **right level of care** of each member

Unlimited platform access:

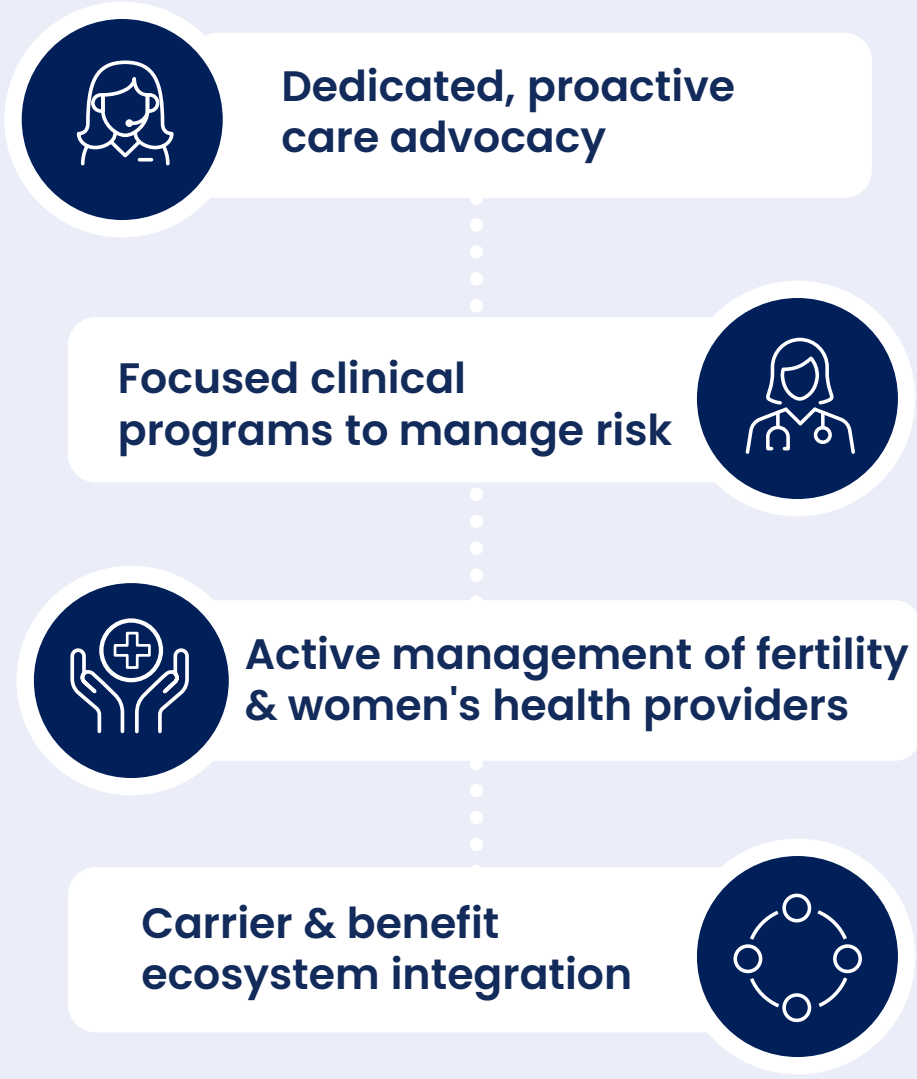
- *One nominal PEPM*: Dedicated care advocacy, benefit administration, high-touch client success services, tailored member communication and detailed reporting

Participation-based services:

- *Clinical management programs*: Case rate for members who enroll in pregnancy (includes doula & lactation), parenting or menopause programs.
- *Care delivery*: Claims processed at in-network, Progyny-negotiated rates for members who access medical care in our managed network; fertility bundled rates inclusive of all third party and Progyny care management services.

*Customized elections for fertility coverage limits and non-medical reimbursement programs available (adoption/surrogacy fees, travel, milk shipping and Snoo rental)

Included across our continuum:



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CHILDREN'S HOSPITAL ASSOCIATION & progyny

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- Ease of implementation and greater access to high quality connected care throughout the entire member journey, from preconception to pregnancy, postpartum and menopause
- Any hospital that is part of the Children's Hospital Association will receive the following:
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Shared clients

Children's Health

Ochsner Health

MaineHealth

Children's Hospital of Philadelphia

Cincinnati Children's Hospital Medical Center

Nemours Children's Health System

Nicklaus Children's Hospital

St. Jude Children's Research

Tenet Health

Children's Minnesota

Shriners Children's Hospital

Connecticut Children's

ALSAC St. Jude

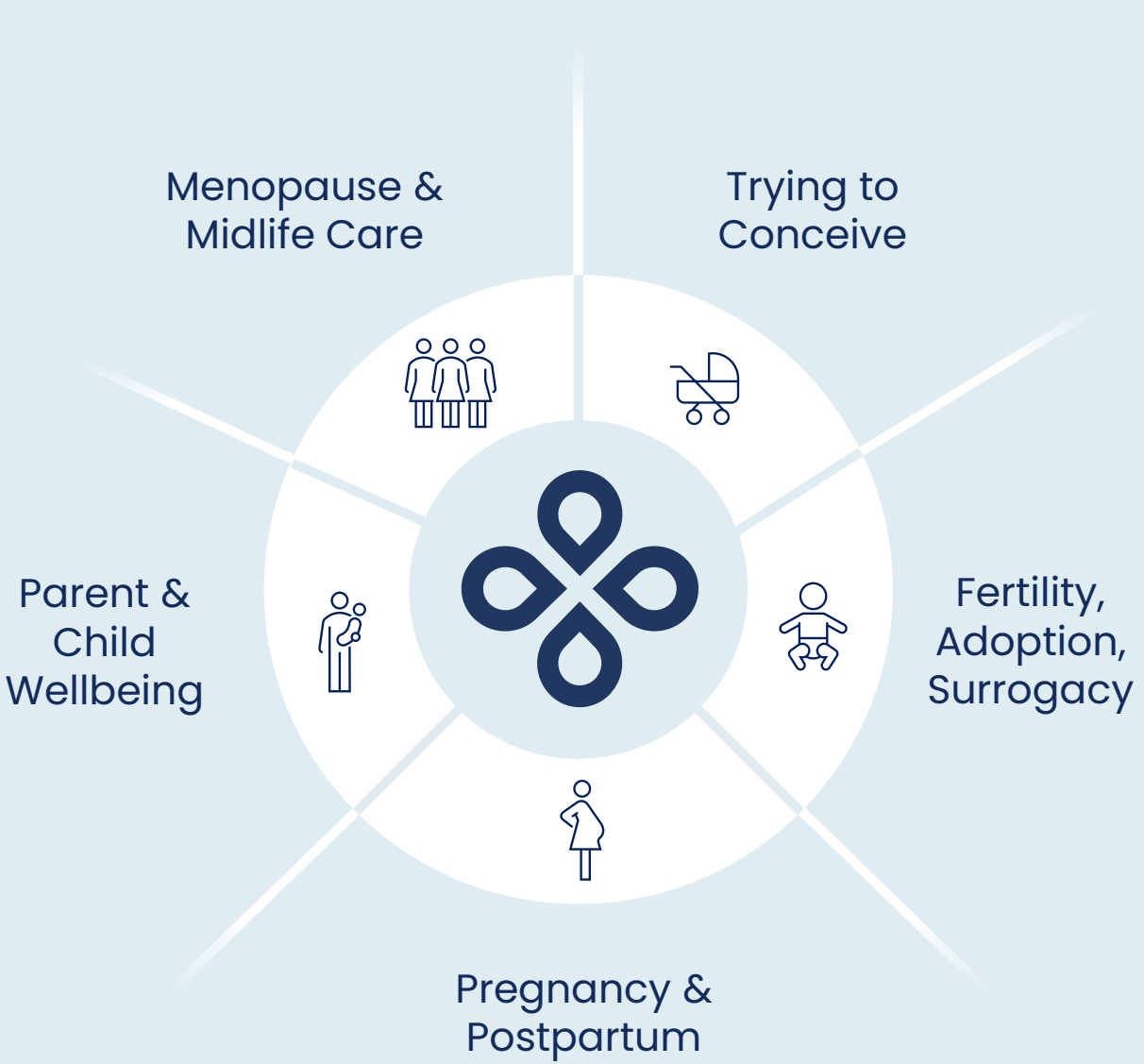
Erlanger Health

Children's Mercy

Get started with **evaluating Progyny** today

Progyny has led the standard in simplifying complex care pathways since 2016. Empower your women's health care pathway today:

- **Outreach** to peers to learn how they partner with Progyny
- **Connect with Progyny** to discuss goals and get a started on a Targeted Outcomes Analysis
- **Reach out** by emailing sales@progyny.com



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Thank you!







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Appendix

Financials

Priced for the **right level of care** of each member

Unlimited platform access:

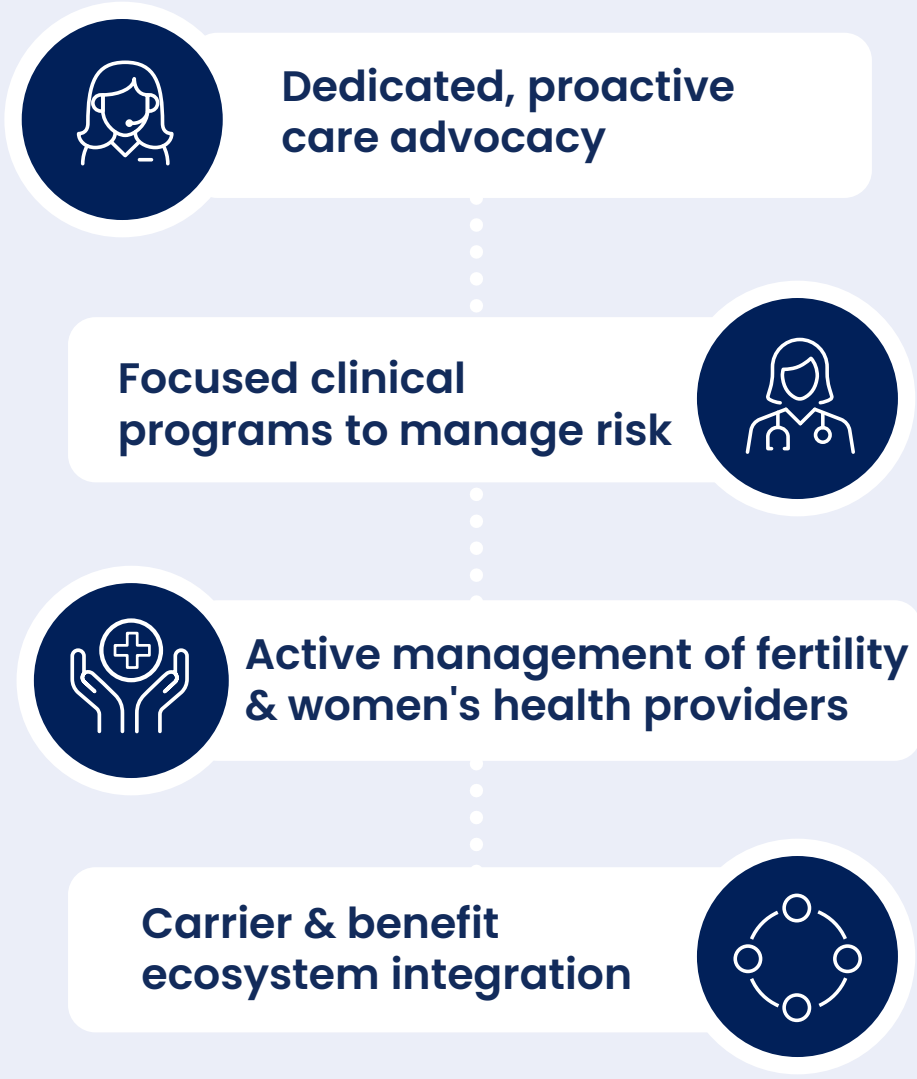
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Included across our continuum:



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99%+
Client Retention

> *Progyny is easily our most loved benefit, and where we see expanding despite budget constraints. Their baseline in member support and managing quality for needs previously unseen has been instrumental to our success.*
>
> - Client Advisory Board Member

What you won't find **anywhere else**

Why clients trust and grow with Progyny

- Transformative outcomes
- Cost control at scale
- High-touch support and care for populations who need it most

What sets us apart

- Origin of complex care innovation
- Management of high-quality specialists
- Integrated whole member support
- Coverage model that balances cost control with quality care

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Implementing your benefit

Full-service implementation provides an **easy button**

Go live in less than 4 touchpoint calls - we take care of the rest



Carrier Integration

Established, flexible integrations with 50+ medical carriers and TPAs

Benefit Referrals

Timely connection to your related mental health, wellness and caregiving resources

Fully Supported Client Success

Expert consultation and benefit team training for plan design, engagement & insights

Transition of Care

Member support 60 days prior to go live with best practice launch communications

Easy-On Contracting Pathways

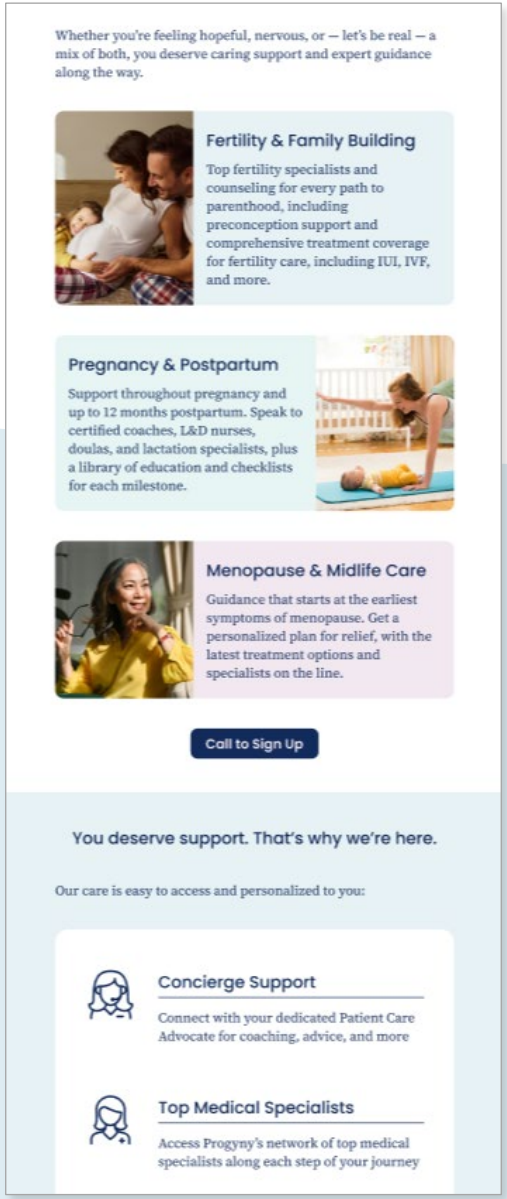
Option to contract through [XYZ partnership] for the same Progyny experience

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Fully supported benefit engagement **year round**

- Resource toolkit calendar
- Email and Direct mail capability
- Videos and intranet content
- Curated education webinars
- Custom onsite & virtual events
- ERG engagement
- Benefit fairs & swag
- Benefit leader training & newsletters







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Other slides

Women's & family health demands a **reimagination**

Having an outsized impact on the 65% of the workforce between the ages of 25-54[1]

Low Efficacy

- No early risk detection
- Fragmented, self-driven care
- Lack of coverage for all family building pathways
- Lack of trained care specialized to women's & reproductive needs



Rising Issues

- Maternity is a top 3 cost driver
- Women wait an average of 9 months to seek medical care, and the ER/urgent care is too often the front door[2]
- 1 in 5 are unable to build their families without assistance[3]
- 47% more cost per case for women in menopause from seeing multiple untrained specialists[4]

Poor member experience

Turnover & absenteeism

Unnecessary & catastrophic costs

1. US Bureau of Labor Statistics | 2. | 3. Infertility: Frequently Asked Questions | Reproductive Health | CDC| 4. Healthcare cost and utilization for women in menopause (milliman.com)

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Our in-depth preconception approach addresses **fertility and maternity risks from the start**

Trying-to-conceive

Nurse-led nutrition & lifestyle risks
Mental & emotional health
Ovulation tracking
Comprehensive pre-testing (male, female, genetic factors, comorbidities)
Fertility preservation needs
LGBTQIA+ family building
Advanced age and perimenopause
Adoption & surrogacy options



Underserved conditions

Recurrent pregnancy loss
Sexual dysfunction & pelvic floor
PCOS & hormonal abnormalities
Endometriosis & other uterine issues
Thyroid & autoimmune
Fallopian tube damage & blockage
Oncofertility needs
Male factor infertility
Obesity & cardiometabolic factors

Accelerating the right care while avoiding unnecessary cost

Health history & needs assessment

Women's and primary care gap closure

Clinical guideline-driven preconception program

Personalized digital tracking & education

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The **only benefit** solution to actively manage our entire network



1,000+ Providers | **650+** Clinic Locations | **9+** Years of Relationships

Directly credentialed and contracted

No member payment up front; Progyny assumes liability

Every provider adheres to evidence-based standards



Largest, most diverse network and state-of-the art technology

NCQA accredited for excellence in credentialing



Every provider meets Progyny's COE inclusion criteria and are contractually required to report direct patient outcomes across 49 clinical indicators ***for every patient***

Only network to have top reproductive urologists and seamless integration of male infertility services

Benefit model & UM aligns all treatment and Rx in a cycle, meaning less treatment and medication needed for successful outcome – ***containing cost from the start.***

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Driving early clinical engagement in one place

- **Whole person** needs assessment to curate member care
- **Prescriptive care model** with clinical experts to drive outcomes
- **High-cost claims avoidance** from accelerating the right care

Accelerating **high-touch clinical management** at key moments:

Underlying Conditions

Drive early intervention and access to care for conditions that influence fertility and maternity risks

Menopause & Midlife Care

Evidence-based virtual & in-person treatment, prescriptions and care coordination nationwide

Pregnancy & Postpartum

RN-led coaching curriculum, doula and lactation visits, loss support and specialized leave, childcare and benefits navigation

Parent & Child Well-being

Licensed social worker-led parent and child development support, expert care navigation; family primary care



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What sets Progyny's fertility benefit management apart

- **Equitable** Smart Cycle coverage model, no upfront payment burden or cost-based decisions
- **Specialized** network and PBM function with detailed reporting, integrated with medical carrier(s)
- **Cost containment** with negotiated bundled rates, expert UM and integrated patient support

Removing barriers to **starting and growing a family**

Trying to Conceive

Health risks & conditions, nutrition, mental health, ovulation tracking, diagnostic and sperm testing

Adoption

Finding and navigating agencies, legal, financial and emotional process

Fertility Treatment

IUI, IVF, male infertility, genetic testing, labs, ultrasounds, Rx – individualized for best episodes of care

Surrogacy

Vetted agencies; coverage for pre-transfer embryology, fertilization of donor eggs, monitoring, diagnostic and genetic testing



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Integrated Rx for nuances of fertility

Reducing unit cost, waste and administrative complexity by aligning medications with fertility treatment cycles



Elimination of overprescribing and waste

10%–15% medication cost-savings

Simultaneous medical/Rx authorization

Same-day or overnight shipping with PCA follow-up

UnPackIt™ easy packaging instructions & 24/7 member support

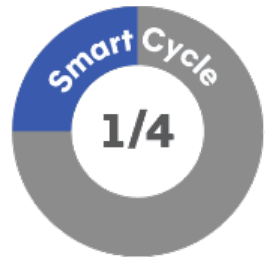
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The Smart Cycle **simplifies** effective care journeys



- No upfront member payment; members pay coordinated cost share
- Can flex equitably for the wide variety of treatment paths members need
- Incentivizes evidence-based care within defined lifetime benefit cap

Because treatment isn't one size fits all...



Intrauterine Insemination (IUI)



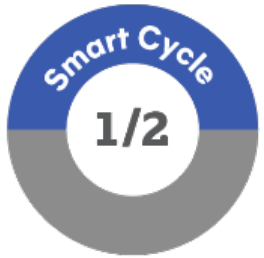
IVF Freeze-All Cycle



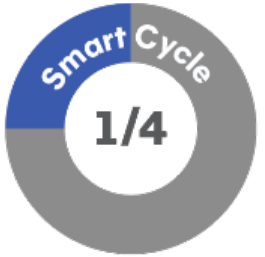
Frozen Embryo Transfer (FET)



Pre-Transfer Embryology Services



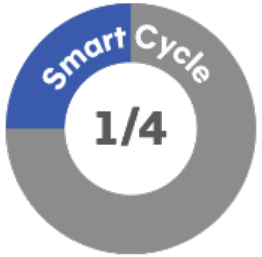
Egg Freezing



Sperm Freezing



Purchase of 1 Cohort of Donor Eggs
6–8 eggs



Purchase of Donor Sperm
4 vials

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PCA Demographics

Gender

- Female: **96%**
- Male: **3%**
- Non-Binary: **1%**

Race/Ethnicity

- Asian/Pacific Islander: **3.1%**
- Black/African American: **22.9%**
- Hispanic/Latino: **20.8%**
- White/Caucasian: **44.8%**
- Other: **8.4%**

Sexual Orientation

- Heterosexual: **77%**
- LGBTQIA+: **17%**
- Other: **6%**

Progyny Patient Care Advocates specialize in the following areas:

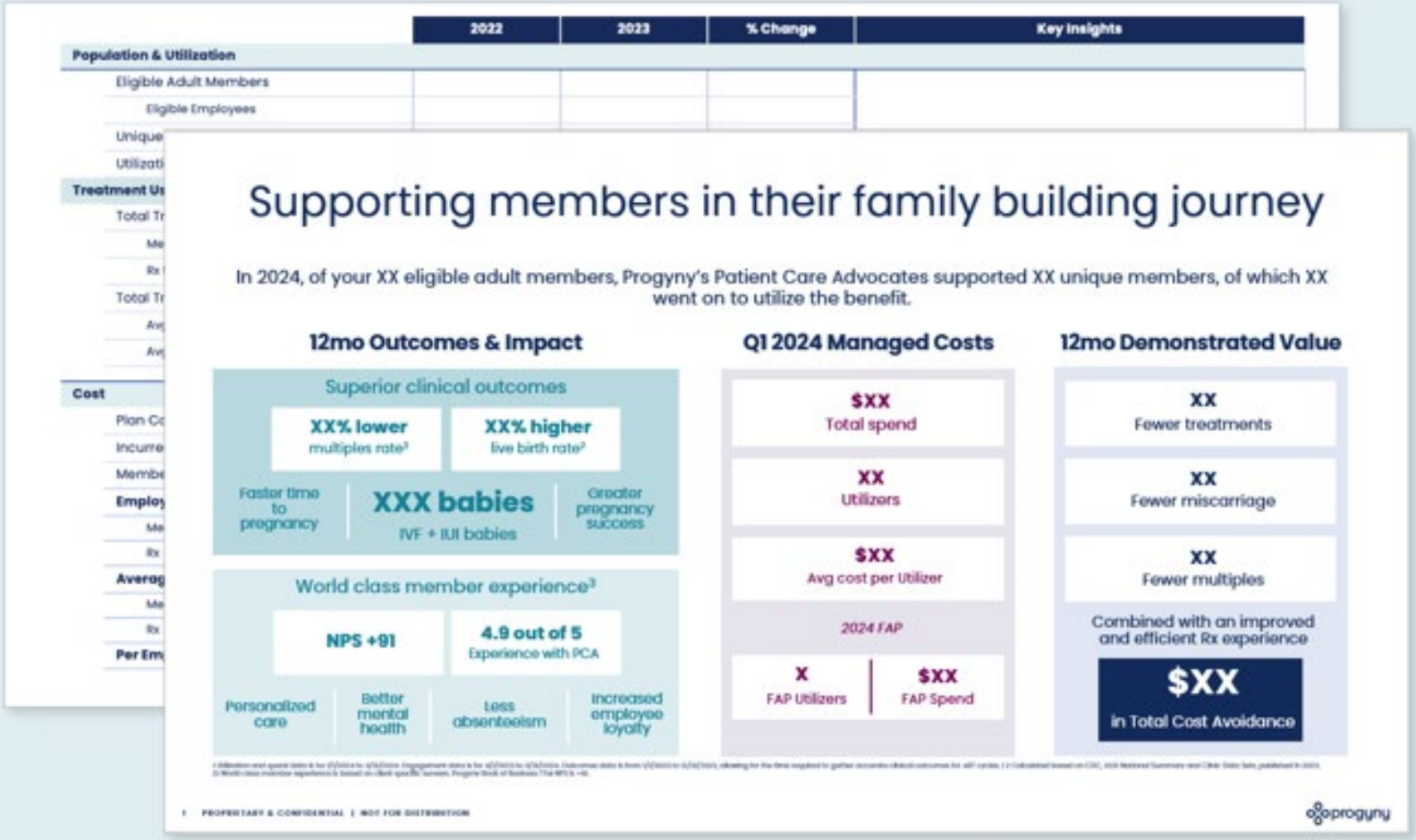


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Client and patient-specific reporting helps you clearly measure the **value of investment**

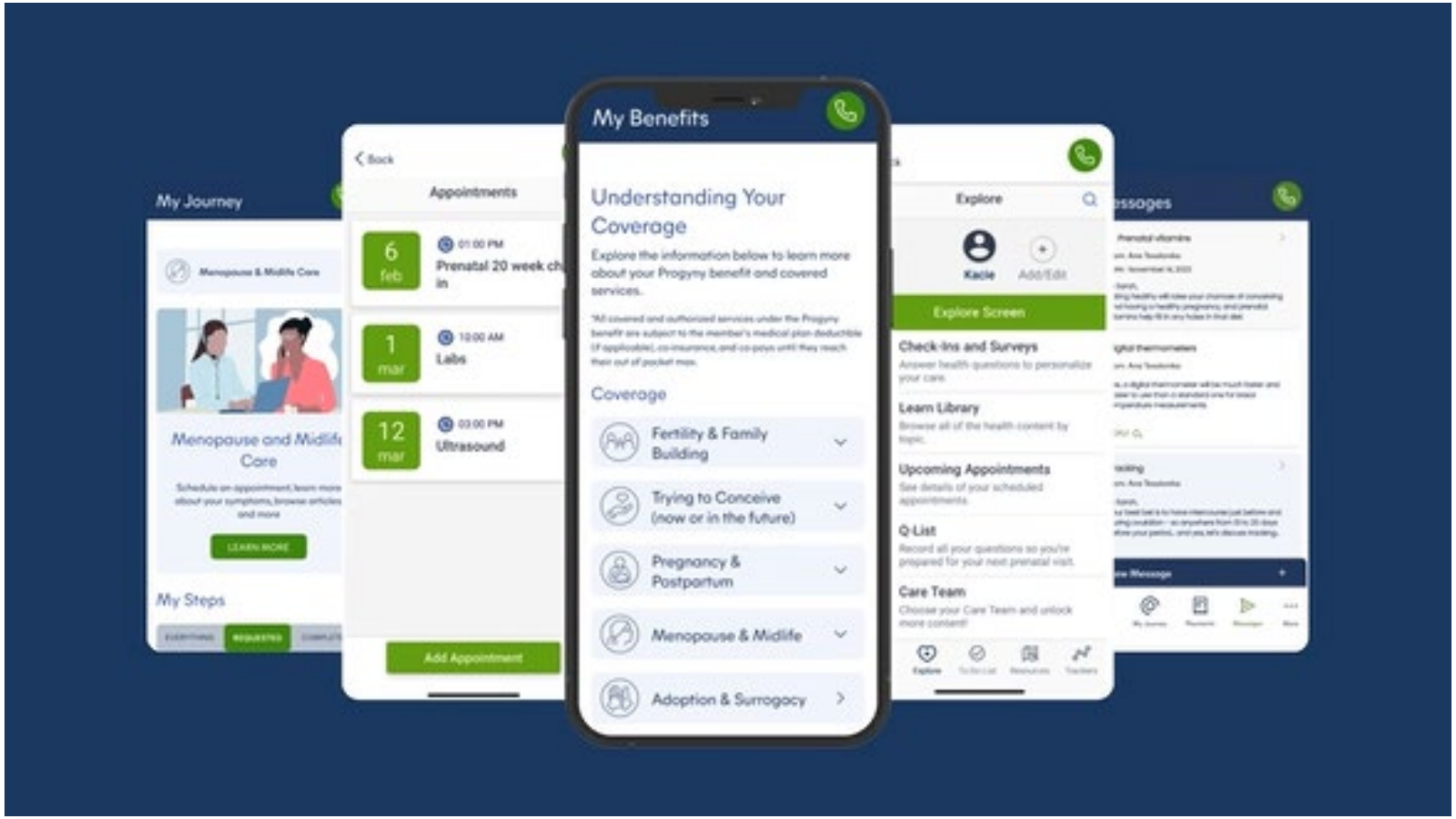
Quarterly and annual reporting:

- Pregnancy and menopause utilization, engagement, satisfaction and spend
- Direct fertility treatment outcomes
- Fertility reporting also includes:
  - Demographics*
  - Member Activity & Engagement
  - Clinical Best Practices
  - IVF & IUI Outcomes
  - Total Utilization by Therapeutic Class
  - Quality
  - Inferred Birth Rate
  - Network and Utilization & Access*
  - Pharmacy-Specific Data



*Progyny will require reporting on the total number of eligible employees and covered dependents on a monthly or quarterly basis to report on demographics. Progyny will request a quarterly file containing zip codes in order to report on Network Adequacy. Please let your Progyny point-of-contact know if you have any questions about the requirement.

A digital experience that complements Progyny's **high-touch** model



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