

# Transforming Quality Conference

## 2025 Session List

**Tuesday, April 1 | 9:30-10:30 a.m.**

**Utilizing Data to Reduce Harm and Boost Patient Safety**

**1.0 CE | Grand Cypress A-C**

Explore how two health care organizations leveraged technology and data-driven collaboration to reduce harm, enhance patient safety, and improve outcomes. Children's Nebraska and Cohen Children's Medical Center implemented scalable frameworks preventing CLABSIs, performed data-informed collaborative multidisciplinary assessment of performance (CMAP) rounds, and developed innovative tools that foster systemwide learning and resource optimization.

**Camile Hancock Friesen, MD**

Pediatric Cardiothoracic Surgeon

**Timothe L'Heureux, MHA**

Clinical Effectiveness Project Coordinator

Children's Nebraska

**James Schneider, MD, FAAP, FCCP**

Chief, Pediatric Critical Care Medicine

**Chris Marigliano, RN, MSN, CPON, NEA-BC**

Director, Patient Care

Cohen Children's Medical Center

**Employee Well-Being Through Trauma-Informed Care**

**1.0 CE | Regency Hall 1-4**

Join Children's Hospital Los Angeles and Children's National Hospital in this power session illustrating how to incorporate the Surgeon General's framework for workplace mental health and well-being into trauma-informed care. Members will highlight programs aimed at decreasing workplace violence, increasing staff safety, and increasing employee well-being

**Chris Griffin, PhD, RN, NPD-BC, SHAGN**

Chief Wellbeing Officer

**Elizabeth Arias, MSW, LCSW**

EAP Supervisor

Children's Hospital Los Angeles

**Linda Talley, MS, RN, NE-BC, FAAN**

Senior Vice President, Chief Nursing Officer

Children's National Hospital

## Transforming Access and Quality in the Ambulatory Arena

### 1.0 CE | Regency Hall 6-9

Nationwide Children's Hospital and Children's Hospital Colorado will share innovative strategies that improved patient care access and quality metrics through creative problem-solving and collaboration. Discover how a Lean Six Sigma approach optimized patient flow in a pediatric ENT clinic and how a competitive "March Metric Madness" initiative drove sustained improvements across a network of primary care offices.

#### **Dane Snyder, MD**

Section Chief, Primary Care Pediatrics, Medical Director, Ambulatory Services  
Nationwide Children's Hospital

#### **Bryana Metzger, BSN, RN, CPN**

Associate Clinical Manager

#### **Maddison Fritz, MSN, RN, FNP-BC**

Management Analyst Advanced  
Children's Hospital Colorado

## Improving Health Care Access via School Partnerships

### 1.0 CE | Grand Cypress G-I

Learn how Manning Family Children's Hospital in New Orleans and Cincinnati Children's partner with area schools to improve children's access to care. With over 20 years of school partnerships, Cincinnati Children's brings valuable insights into sustaining and expanding school-based health services with a focus on quality improvement. In New Orleans, Manning Family Children's Hospital launched a partnership born from the COVID-19 pandemic that has grown to improve children's access to mental health services, emergency intervention, safety planning, and case management. Both hospitals will share their lessons learned and tips for successful engagement with school partners.

#### **Chelsea Moore, MSW, LCSE, MHA**

Director, ThriveKids Student Wellness

#### **Lisa Legeaux, MSN, PMHNP-BC**

Nurse Practitioner  
Manning Family Children's Hospital

#### **Lisa Crosby, DNP, APRN, CNP, PMP**

Clinical Director, School-Based Health Centers and Population Health School Program  
Cincinnati Children's

**Tuesday, April 1 | 10:50-11:50 a.m.**

**Reducing Clinical Waste and Maximizing Cost Savings**  
**1.0 CE | Grand Cypress A-C**

Learn how IU Health Riley Children's Hospital and Children's Health, Dallas used analysis of financial and clinical data to reduce costs and enhance care in bronchiolitis management, laboratory testing, and chest x-ray screening.

**Sachin Shah, MD, MBA**

Lead Physician of Quality, CHMG Hospitalist Program

**Sriraman Rajamani, MBA, FACHE**

Vice President, Clinical and Operational Insights  
Children's Health, Dallas

**Mara Nitu, MD, DC, MBA**

Professor of Pediatrics, Chief Medical Officer

**Stefan Malin, MD, MS**

**Medical Director of Quality and Safety**

IU Health Riley Children's Hospital

**Integrating Care for Vulnerable Children and Families**  
**1.0 CE | Regency Hall 1-4**

This session will focus on two hospital strategies to meet the needs of young children through early childhood programs. Children's Mercy Kansas City will share how they are transforming early childhood care through partnerships between home visitation programs and health providers. This integration of home visits with well-child checks provides comprehensive support for families. Children's National Hospital will speak to their Early Childhood Innovation Network and specifically their work with the Healthy Steps Program which offers early childhood development support to families through primary care practices.

**James Anderst, MD, MSCI**

Division of Child Adversity and Resilience Chief and Professor of Pediatrics

**Sommer Rose, MS**

Manager, Child Adversity Research Program  
Children's Mercy Kansas City

**Kimberly M Brooks, PhD**

Clinical Psychologist, Healthy Steps Program Lead  
Children's National Hospital

## Engaging Workers and Improving Access in the Operating Room

### 1.0 CE | Regency Hall 6-9

Learn how UCSF Benioff Children's Hospital San Francisco improves surgical case volumes and access by converting underutilized operating room blocks into open restricted time. Also, hear how Johns Hopkins Children's Center utilizes surgery learning teams to engage employees and improve pressure injuries, patient experience, and length of stay.

#### **Rahul Koka, MD, MPH**

Surgical Director for Quality and Logistics

#### **Marissa Leff, CPHQ**

Quality Improvement and Patient Safety Specialist  
Johns Hopkins Children's Center

#### **Rowena Banda, MSN, BSN, RN, CNOR**

Assistant Unit Director  
UCSF Benioff Children's Hospital San Francisco

## Improving Crisis Care Across the Behavioral Health Care Continuum

### 1.0 CE | Grand Cypress G-I

Learn how Primary Children's Hospital and Arkansas Children's Hospital address crisis assessment and intervention across settings and implement evidence-based models in a variety of behavioral health care programs.

#### **Annie Deming, PhD**

Psychologist and Clinical Director

#### **Heather Shotwell, LCSW**

Director of Crisis, Community, and Access  
Primary Children's Hospital

#### **Lori Graham, LCSW**

Director of Behavioral Health and Social Work

#### **Jason Williams, PsyD, MEd**

Senior Vice President, Chief Mental and Behavioral Health Officer  
Arkansas Children's Hospital

## Tuesday, April 1 | 1:15-2 p.m.

### **Tackling Social Drivers of Health** 0.75 CE | Regency Hall 6-9

Explore how Texas Children's Hospital's tiered public health model addresses social drivers of health (SDOH) to reduce health disparities and improve outcomes. Presenters will share how universal screening, community partnerships, public benefit enrollment, and targeted interventions empower health systems to effectively respond to SDOH challenges and enhance equity in care.

#### **Nancy Correa, DrPH**

Director of Population Health  
Texas Children's Hospital

#### **Michelle Lopez, MD, MPH**

Associate Professor, Department of Pediatrics  
Baylor College of Medicine

### **Meet TABBICAT: A Framework for Advancing Mental Health Services** 0.75 CE | Regency Hall 1-4

Discover how Akron Children Hospital's data-driven behavioral health continuum of care is transforming pediatric mental health services. The TABBICAT framework integrates digital tools, in-practice therapists, care navigators, and collaborative child psychiatry consultations to provide seamless transitions and targeted interventions for patients at all acuity levels.

#### **Eva Szigethy, MD, PhD**

Chair of Psychiatry and Behavioral Health

#### **Douglas Straight, MA, Ed., MBA, LPCC-S**

Director of Behavioral Health Service Line  
Akron Children's Hospital

### **Building Quality and Safety from the Ground Up** 0.75 CE | Grand Cypress G-I

Follow UCSF Benioff San Francisco's journey of establishing a unified pediatric quality and safety identity across two newly integrated children's hospitals within an academic health system. A shared vision, integrated governance, structural alignment, and foundational training led to novel initiatives and a reduction in serious safety events.

#### **Deborah Franzon, MD, MHA**

Executive Medical Director, Quality and Safety

**Tanu Vashist, MS, MPH**

Executive Director, Quality and Safety  
USCF Benioff Children's Hospital San Francisco

**AI-Driven Insights: Uncovering Patient Safety Trends with ChatGPT**  
**0.75 CE | Grand Cypress A-C**

Explore how Stanford Medicine Children's Health uses advanced large language models (LLMs) to revolutionize patient safety by analyzing near-miss and precursor safety events. Gain insights into how this innovative approach uncovers trends and drives system-level improvements to enhance health care outcomes.

**Kevin Chen, DO**

Clinical Instructor

**Kiley Rogers, MSN-CNL, RN, BSN**

Director of Patient Safety and Professional Practice Evaluation  
Stanford Medicine Children's Health

**Tuesday, April 1 | 2:15-3 p.m.**

**Leveraging Sepsis Data Tracking to Sustain Quality**  
**0.75 CE | Regency Hall 1-4**

Nicklaus Children's Hospital and Cook Children's Medical Center will share how they use Pediatric Health Information Systems (PHIS) data to leverage change and advance improvement when caring for patients with sepsis. Sepsis-related real-world data will be discussed, including how both organizations leveraged local initiatives to extract and further analyze data. Reviewing trends and patterns in sepsis data enable health care providers to better assess performance and eventually enhance current computerized prediction systems aimed at early recognition of pediatric sepsis in children's hospitals.

**Stephanie Lavin, RN, MSN, CPN, CPPS**

Quality Improvement Coordinator  
Cook Children's Medical Center

**Mario Reyes, MD, FAAP, FHM**

Medical Director, Clinical Effectiveness Program  
Nicklaus Children's Hospital

## **Proactive Psychiatry Consults to Improve Pediatric Care** **0.75 CE | Grand Cypress G-I**

Examine the impact of proactive consultation-liaison psychiatry services in pediatric populations. Dayton Children's Hospital compared outcomes among patients receiving proactive psychiatry consults, traditional reactive consults, and no consults.

### **Katherine Winner, MD**

Chief of Child and Adolescent Psychiatry

### **Elizabeth Schindler, DO**

Child and Adolescent Psychiatrist  
Dayton Children's Hospital

## **Improving Racial and Ethnic Data Accuracy in EMRs** **0.75 CE | Grand Cypress A-C**

This session examines the critical role of accurate racial and ethnic data in health care reporting and disparity identification. Learn how C.S. Mott's collaborative effort across three children's hospitals compared EMR data with 4,500 parent-reported records to uncover discrepancies, address gaps, and enhance equity in care.

### **Gary Freed, MD, MPH**

Professor of Pediatrics

### **Susan Woolford, MD, MPH**

Associate Professor of Pediatrics  
C.S. Mott Children's Hospital

## **Piloting a Four-Day Workweek** **0.75 CE | Regency Hall 6-9**

Learn how Children's Hospital of Orange County piloted a four-day workweek for nurse and respiratory leaders to address burnout, improve work-life balance, and boost job satisfaction. Presenters will highlight measurable successes, including significant reductions in burnout and increased joy in work, as demonstrated by biweekly Mini Z survey data.

### **Melanie Patterson, DNP, MHA, RN**

Vice President Patient Care Services, Chief Nursing Officer



**Jennifer Hayakawa, DNP, CNS, CNRN, CCRN**

Director of Nursing Research and Innovation  
Children's Hospital of Orange County

**Wednesday, April 2 | 9:30-10:30 a.m.****Building Equity in a Multilingual World**

**1.0 CE | Regency Hall 1-4**

During this power session, explore how Riley Children's Hospital and Nationwide Children's implemented multidisciplinary quality improvement initiatives to enhance language interpretation utilization, reduce readmission disparities for patients using languages other than English, and improve overall patient outcomes through behavior economics principles and targeted interventions.

**Cara Texler, MD, MPH**

Assistant Professor of Pediatrics  
Nationwide Children's Hospital

**Lauren Destino, MD**

Clinical Professor  
Stanford University

**Stefan Malin, MS, MD**

Medical Director of Quality and Safety

**Kathleen Head, BSN, RN, CPN, CPHON**

Quality and Safety Access Coordinator  
IU Health Riley Children's Hospital

**Transformative Impact of Real-time Data Dashboards**

**1.0 CE | Grand Cypress A-C**

This power session highlights the transformative impact of real-time data dashboards on pediatric health care quality and safety. Discover how Nicklaus Children's Hospital leveraged automated analytics to reduce care variation in respiratory illnesses. Also, hear how Nemours Children's Hospital used data insights to benchmark and improve opioid prescription practices, achieving a 40% reduction across hospitals.

**Mario A. Reyes, MD**

Director, Clinical Effectiveness Program

**Selva Vijaya Kumar Selveraj**

Director, Business Intelligence and Analytics  
Nicklaus Children's Hospital

**Garima Midha, MBA, CPHQ**

Supervisor, Quality and Safety Analytics

**Rosemary Collings, BSN, RN, CNOR**

Quality and Safety Perioperative Program Manager  
Nemours Children's Hospital

**Leveraging REaL Data to Shine the Light on Health Disparities**

**1.0 CE | Grand Cypress G-I**

Learn how children's hospitals leverage REaL data to better understand health disparities in safety events, adherence to medical guidelines, and differential health outcomes.

**Kavita Parikh, MD**

Assistant Professor of Pediatrics, Pediatric Hospitalist, Director, Research Division of Hospital Medicine  
Children's National Hospital

**Joel Tieder, MD, MPH**

Professor of Pediatrics, Pediatric Hospitalist, Professor of Pediatrics, Division of Hospital Medicine  
Seattle Children's

**Matt Hall, PhD**

Principal Biostatistician  
Children's Hospital Association

**Wednesday, April 2 | 10:45-11:30 a.m.****Innovative Strategies for Pediatric Behavioral Health Excellence**

**0.75 CE | Grand Cypress A-C**

Children's Colorado will share their approach to transformative behavioral health strategy by focusing on procedures, place, processes, and the people. This strategic approach has enhanced patient care, safety, and improved overall patient outcomes.

**Maddison Fritz, MSN, RN, FNP-BC**

Management Analyst Advanced

**Yasas Chandra Tanguturi, MD, MBBS, MPH**

Associate Professor, Medical Director, Intensive Services, Pediatric Mental Health Institute CHOC

**Lyndsay Gaffey, MA, LPC, ATR**

Vice President, Patient Care Services

**Jacob Ezzell, BSN, RN**

Clinical Informaticist

Children's Hospital Colorado

**Leveraging a Lean Management System to Improve Clinical Outcomes**

**0.75 CE | Regency Hall 1-4**

Explore how Children's Health, Dallas implemented a tailored lean management system to enhance patient care and operational efficiency in academic pediatric health care. Presenters will share strategies for developing clinical leaders, managing daily operations, and utilizing data-driven methodologies to achieve significant improvements in clinical outcomes.

**Seema Washington, MSHCA, MBA**

Senior Director, Improvement Office

**Emilee Gubeno, RN, MPH, CPEN**

Vice President, Chief of Staff

Children's Health, Dallas

**Employee Well-being and Engagement**

**0.75 CE | Grand Cypress G-I**

This session will provide a framework of well-being models that leverage multipronged tactics to address and measure the various dimensions of employee well-being.

**Stephanie Burrus, DO, FAAP**

Chief Wellbeing Officer, Medical Administration

**Angela Myers, MD, MPH**

Director, Division of Infectious Diseases

Children's Mercy Kansas City