dayton children's

The Importance of Lived-Experience in Achieving Health Equity

Jessica Salem, MPA
Executive Director, Center for Health Equity

about us

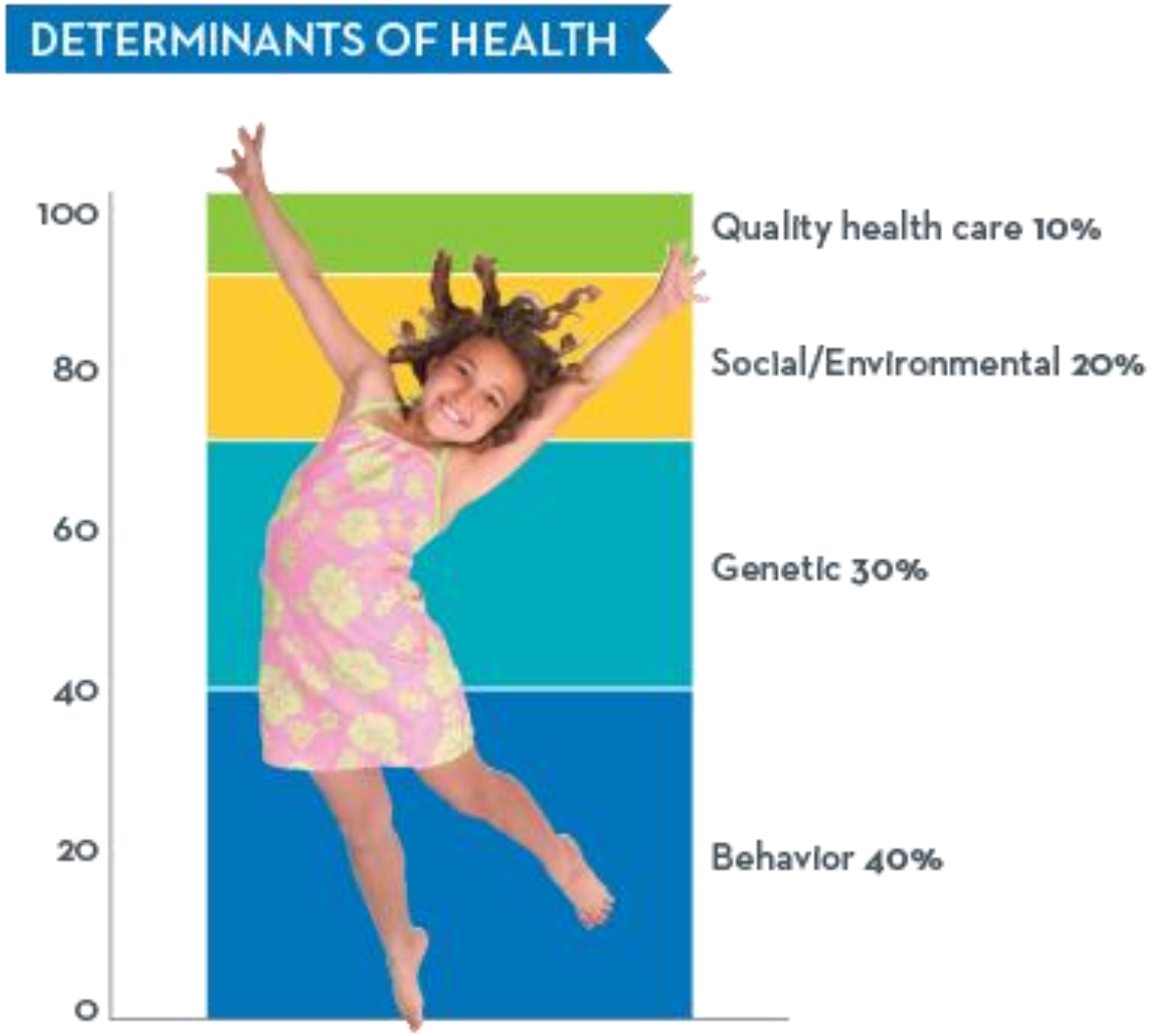
- 181 beds
- Serving 20 county area in SW Ohio
- 398,000+ visits/year
  - 11,200+ surgeries
  - 76,500+ ED visits
- 50+ pediatric specialties
- Magnet designated
- Trauma 1 verified
- 1 of 6 children’s hospitals in Ohio

our mission and vision

m the **relentless** pursuit of optimal **health** for every child within our **reach**

v **reinventing** the path to children's **health for families** throughout our region and **beyond**

dayton children's



- The Children's Hospital Association asserts, the "science of disparity points us to where health happens for families; increasingly, that is outside of the hospital walls."
- Therefore, understanding families and how their lived-experience impacts their health is critical in improving health outcomes.

our story: shifting the power dynamic

- Equity cannot happen without authentically engaging community voice
- Community Health refocused on improving health outcomes
- Internal, external and institutional components

Dayton Children's Center for Health Equity

Advancing health equity solutions so all children can thrive.

Health Equity Data, Outcomes and Evaluation

Achieving health equity through new approaches anchored to data, outcomes and evaluation

- Create a health equity dashboard for accountability and benchmarking with internal and external indicators
- Create framework(s) to standardize and measure interventions (i.e. QI best practices, data collection, etc)
- Build clearinghouse of ideas and disseminate best practices (internal and external) via research to advance health equity (i.e. health equity symposium)

Hospital as Healthcare Provider

Promoting optimal health through equitable solutions in the clinical environment and hospital policies

- Identify and implement standardized best practices that prevent challenges in community health
- Utilize disaggregated data and patient/family input to identify disparities in clinical care/health outcomes
- Build interventions that focus on most common causes of mortality and chronic disease where health disparities exist (i.e. Asthma, Sickle Cell, etc)

Hospital as Community Partner

Building a path to prevent adverse outcomes and advance equity

- Address the SDoH with greatest impact on health equity through partnership and community engagement (i.e. housing, food access, etc.)
- Engage community partners to build trust in health care system and inform health equity strategies (i.e. CHNA, outreach, etc.)
- Build strategic presence in the community to achieve specific health equity goals (i.e. kindergarten readiness, career readiness, etc.)

Hospital as Anchor Institution

Modeling leadership and inspiring action

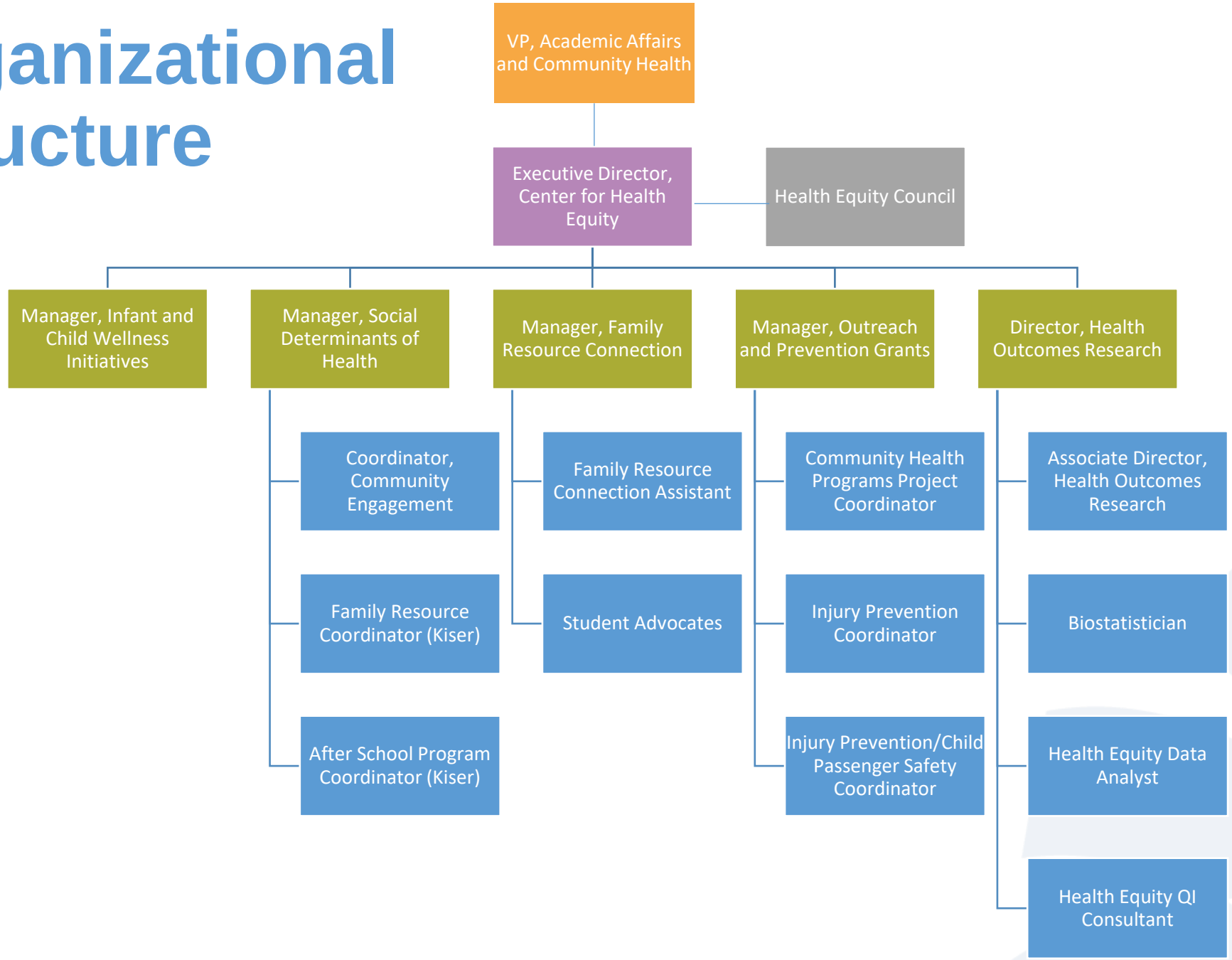
- Champion equitable business practices as a large, regional employer (i.e. purchasing from minority-owned businesses, living wage, childcare, etc.)
- Invest in economic improvement initiatives in the Greater Old North Dayton neighborhood, and beyond. (i.e. community benefit, housing investments, etc.)
- Advocate for changes in public policy that address the root causes of health disparities.

Catalyzing Values

Data-informed, community-enhanced strategies that authentically incorporate the voice of those with lived-experience

Interdisciplinary learning and ownership to solidify culture of equity and accountability

organizational structure



Health Equity Council

Interdisciplinary and strategic applying a health equity lens
Strategizes and prioritizes outcomes based on available data
Removes barriers for actions and initiatives
Reviews health equity initiatives for continuous improvement
Identifies and empowers health equity action lab teams*
Accountable via the Health Equity Dashboard

Key Contributors

Clinical Excellence/Quality Improvement
Health Informatics
Diversity & Inclusion
Patient Experience
Outcomes Research
Population Health/PFK
Community Health/CHNA
Patient Family/Parent
Senior Leader Champion

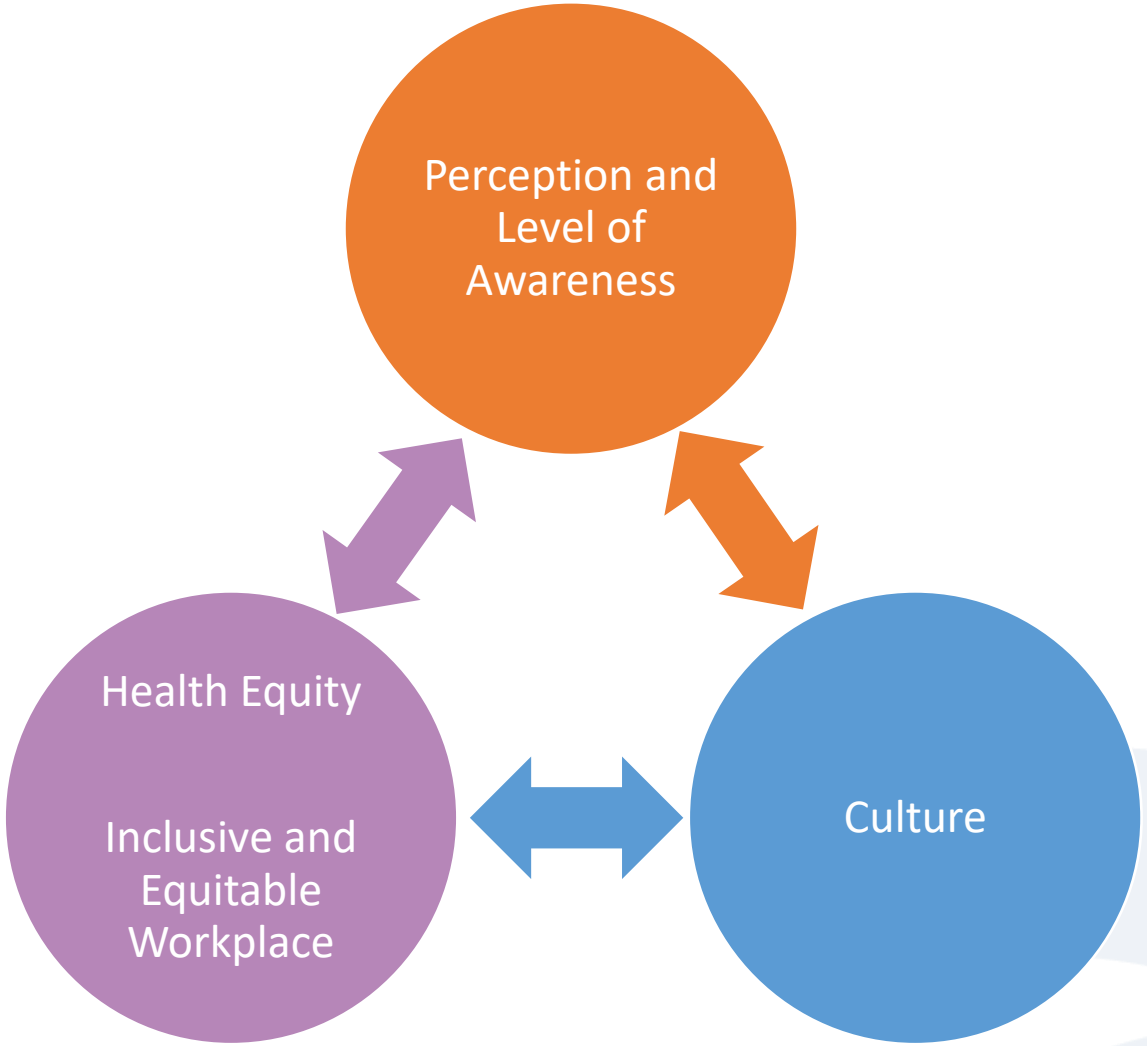
defining “community” broadly

- Both inside and outside the walls of the hospital
- Being an authentic, trustworthy and dependable partner
- Challenging ourselves to keep building relationships beyond the common “go-to’s”

community advisory board re-design

- Lift the voice of the vulnerable, underrepresented, and underserved community members about their current needs and concerns related to their health and health care.
- Learn from diverse community stakeholders about their perceptions of the healthcare system.
- Build capacity in stakeholder engagement with health care professionals in work that addresses socioeconomic determinants of health.

Ideas in practice: equity rounds



by the numbers

170	total number of staff interviewed
38	total number of staff who wish to be updated
1,090	minutes of interviews transcribed
35	total number of hours spent on data collection
60	total number of hours spent on analysis

a shift in research focus

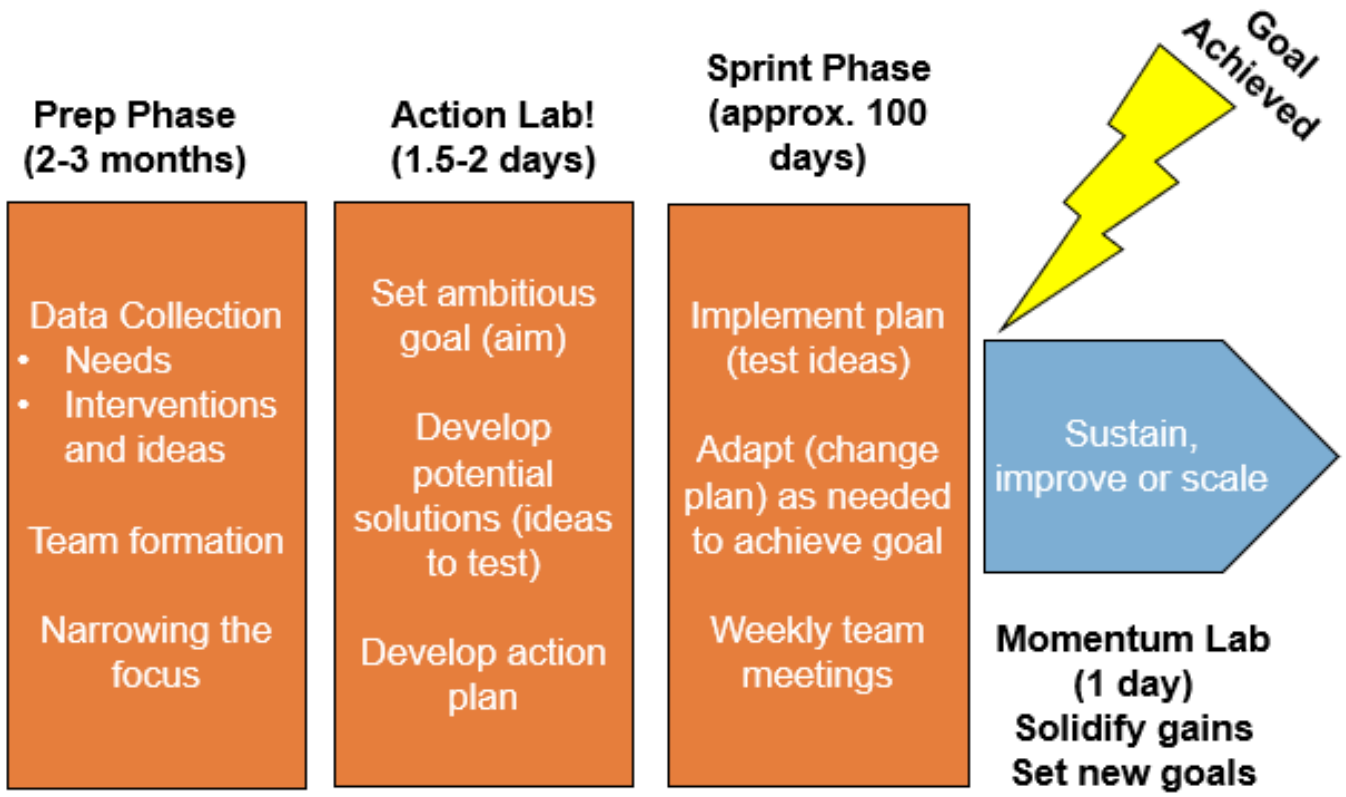
Advancing equity means bringing in voices that have traditionally been left out...

- Community Engaged Research
  - Leverages methodologies that place an emphasis on inclusion of the community and those with lived experience
- Health Outcomes Research
  - Focuses on the outcomes that matter and make a difference to patients

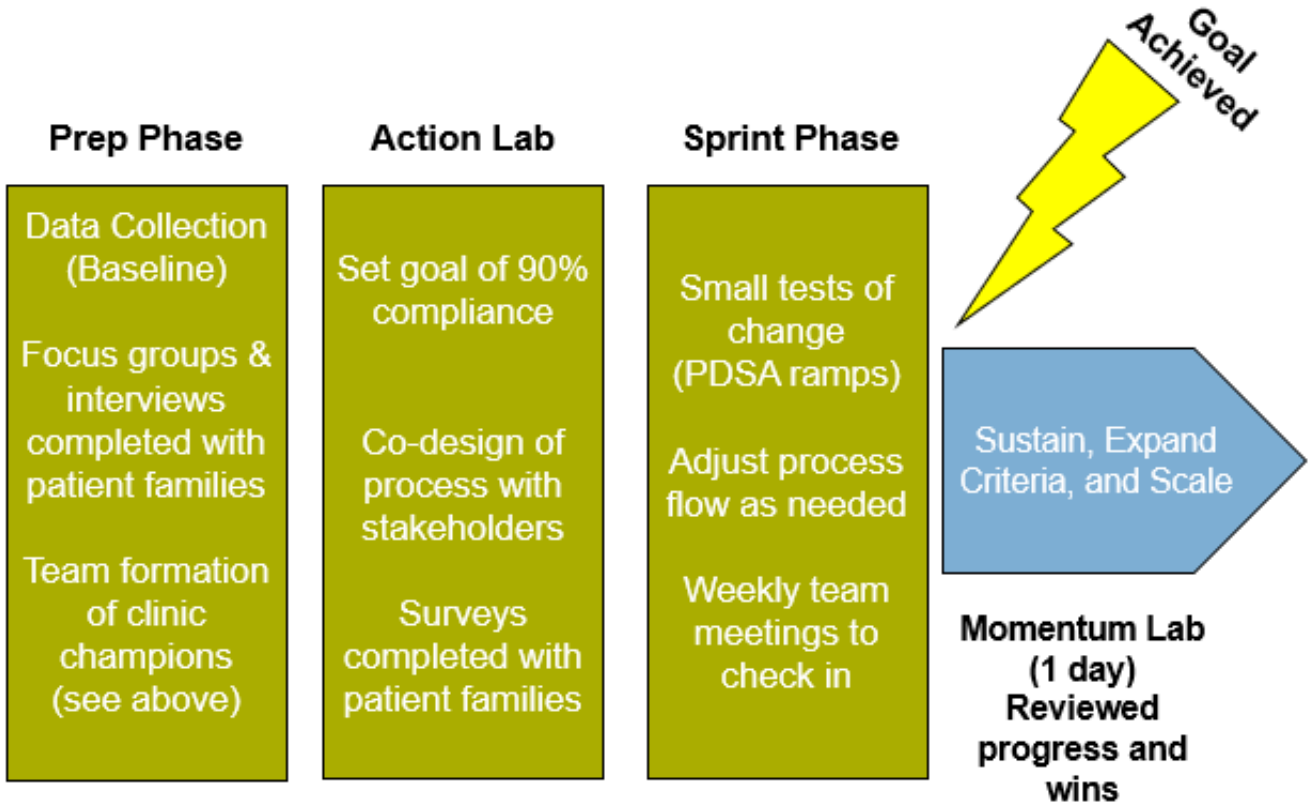
“hard-wiring” patient and community voice

- Institutional Review Board engagement
  - Community members as co-PIs
  - Updated materials to reflect qualitative work
  - CITI training re-design to engage more community members in research
- Collaboration with community engagement/outreach team
  - Team and community training
  - Data collection by community members and staff
- Building systems to compensate those with lived experience

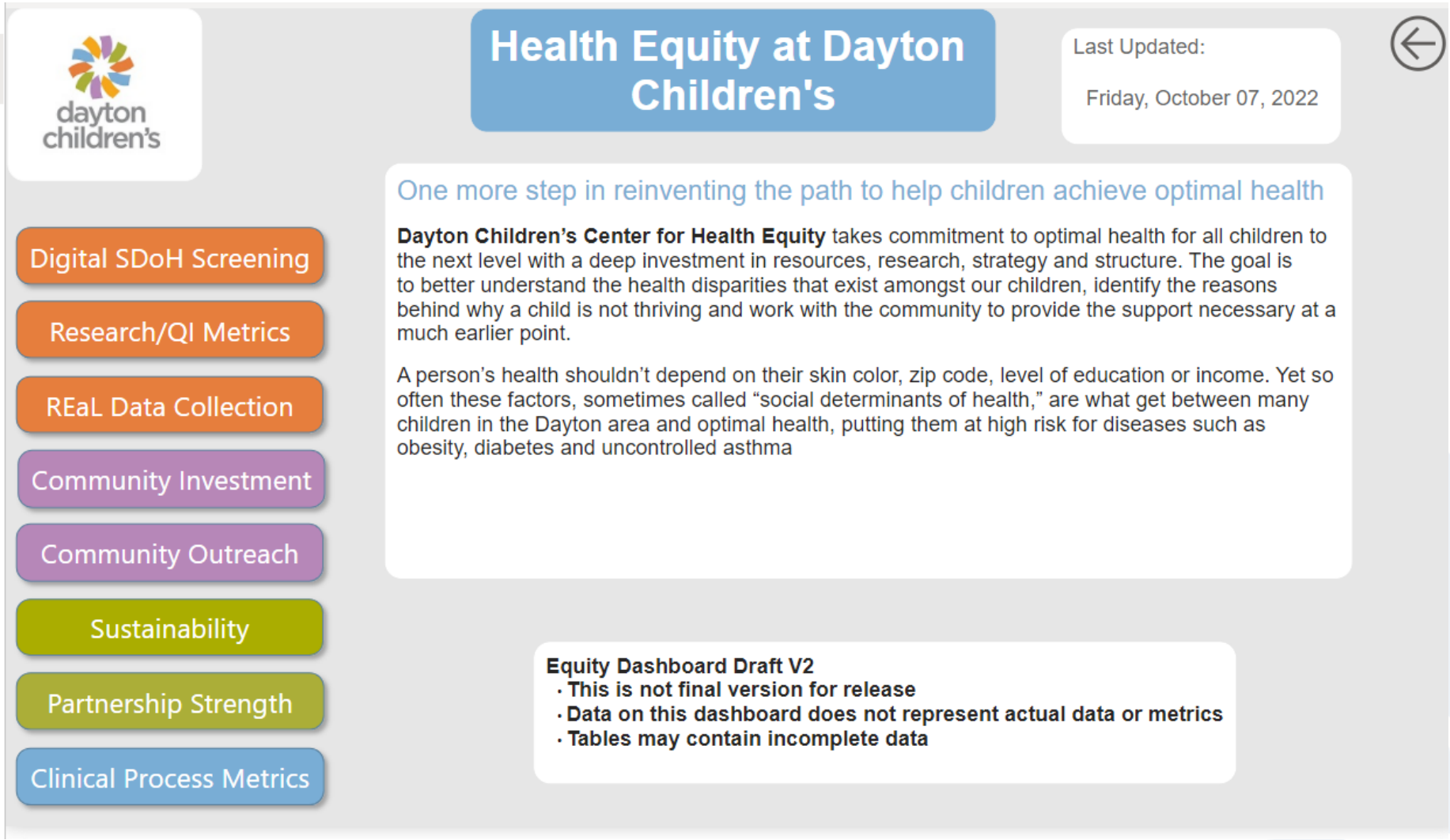
Ideas in practice: equity action labs



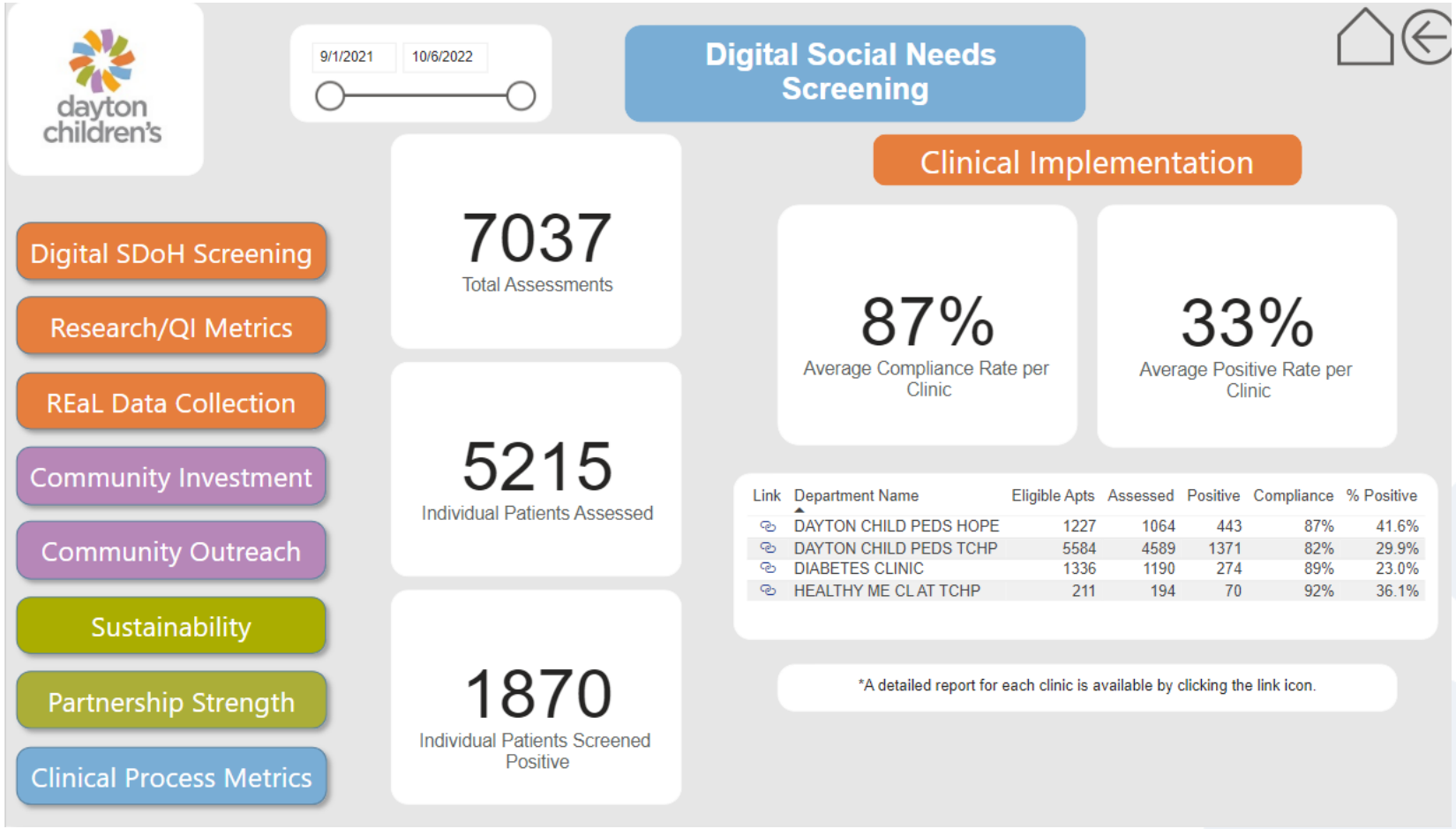
ideas in practice: equity action labs



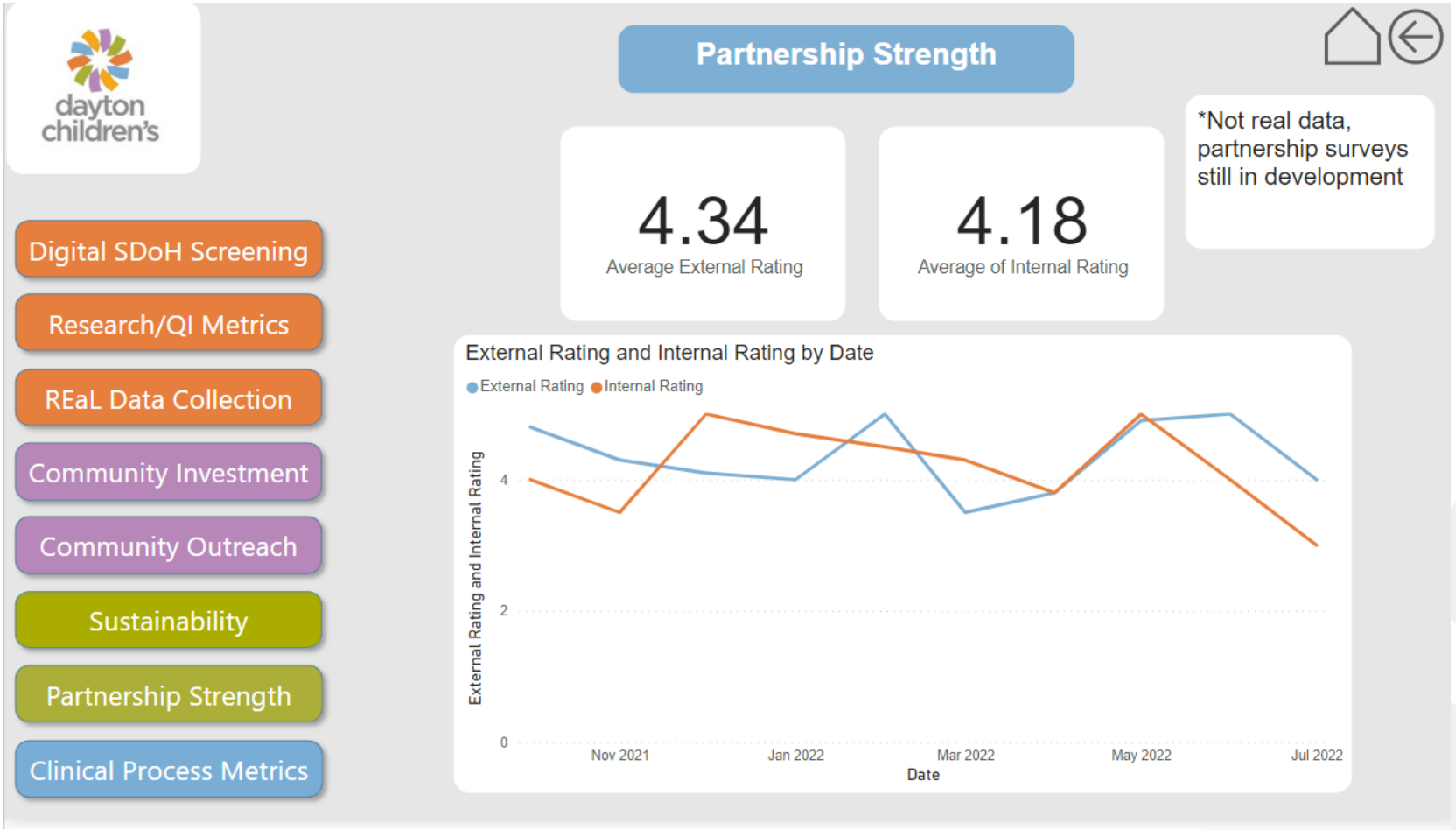
accountability: health equity dashboard



social needs



partnership strength



Questions