Making Gains to Reduce Patient Harm: How We Are and Will be Using the Child Health PSO

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Wednesday, March 9, 2016, 10:45 a.m. to 11:45 a.m.

Agenda

1. The Journey: Child Health PSO
2. Member Presentations
   a) Why we joined a PSO?
   b) Results from our participation
3. The Future: Child Health PSO
4. Q&A

Child Health PSO contacts:
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Child Health PSO Journey

November 1999
Act Passed
CHA resolves that a PSO dedicated to pediatrics is essential to eliminate harm in children’s hospitals

Final Regs 2007
Final Rule 2008

Data collection begins
10 mbr hospitals;
371 events
Data partner: ECI Institute PSO

Accelerate the elimination of pediatric harm
Focus on SSE/SSER with Children’s Hospitals Solutions for Patient Safety

Focus on elimination of repeat events

Results from expansion
54 mbr hospitals
1,887 events
Data partner: NextPlane Solutions

...2005...
2006
2007
2008
2009
2010
2011
2012
2013
2014
2015
2016
2017

PSO Relisting
Safety Huddles launched
Safe Tables launched

Note: from 2003 to 2009 the 19 hospitals participating in Children’s Hospitals Advancing Patient Safety (CHAPS) collected and analyzed 1,852 events and demonstrated the value of hospitals collaborating together to eliminate harm.

QUALITY AND SAFETY IN CHILDREN’S HEALTH CONFERENCE

Our Membership

1. Akron Children’s Hospital, Akron, OH
2. All Children’s Hospital Johns Hopkins Medicine, St. Petersburg, FL
3. Ann & Robert H. Lurie Children’s Hospital of Chicago, Chicago, IL
4. Arkansas Children’s Hospital, Little Rock, AR
5. Boston Children’s Hospital, Boston, MA
6. Brenner Children’s Hospital, Winston-Salem, NC
7. Children’s Hospital Colorado, Denver, CO
8. Children’s Hospital Los Angeles, Los Angeles, CA
9. Children’s Hospital, New Orleans, LA
10. Children’s Hospital & Medical Center, Omaha, NE
11. Children’s Hospital at Dartmouth, Lebanon, NH
12. Children’s Hospital Colorado, Denver, CO
13. Children’s Hospital of Philadelphia, Philadelphia, PA
14. Children’s Hospital of Orange County, Orange, CA
15. Children’s Hospital of Pittsburgh of UPMC, Pittsburgh, PA
16. Children’s Hospital of The King’s Daughters, Norfolk, VA
17. Children’s Hospital of Wisconsin, Milwaukee, WI
18. Children’s Hospitals and Clinics of Minnesota, Minneapolis, MN
19. Children’s Mercy Hospitals and Clinics, Kansas City, MO
20. Children’s National Medical Center, Washington, DC
21. Children’s of Alabama, Birmingham, AL
22. Cincinnati Children’s Hospital Medical Center, Cincinnati, OH
23. Connecticut Children’s Medical Center, Hartford, CT
24. Cook Children’s Health Care System, Fort Worth, TX
25. East Tennessee Children’s Hospital, Knoxville, TN
26. Gillette Children’s Specialty Healthcare, St. Paul, MN
27. Helen DeVos Children’s Hospital, Grand Rapids, MI
28. Kosair Children’s Hospital, Louisville, KY
29. Kravis Children’s Hospital at Mount Sinai, New York, NY
30. Le Bonheur Children’s Hospital, Memphis, TN
31. Lucille Packard Children’s Hospital at Stanford, Palo Alto, CA
32. Mayo Clinic Children’s Center, Rochester, MN
33. Mercy Children’s Hospital, Toledo, OH
34. Monroe Carell Jr. Children’s Hospital at Vanderbilt, Nashville, TN
35. MultiCare Mary Bridge Children’s Hospital & Health Center, Tacoma, WA
36. Nationwide Children’s Hospital, Columbus, OH
37. Nicklaus Children’s Hospital, Miami, FL
38. Palm Beach Children’s Hospital, Palm Beach, SC
39. Penn State Children’s Hospital at The Milton S. Hershey Medical Center, Hershey, PA
40. Phoenix Children’s Hospital, Phoenix, AZ
41. Primary Children’s Hospital, Salt Lake City, UT
42. ProMedica Toledo Children’s Hospital, Toledo, OH
43. Riley Hospital for Children at Indiana University Health, Indianapolis, IN
44. Seattle Children’s, Seattle, WA
45. St. Jude Children’s Research Hospital, Memphis, TN
46. St. Joseph’s Children’s Hospital, Tampa, FL
47. St. Louis Children’s Hospital, St. Louis, MO
48. Steven and Alexandra Cohen Children’s Medical Center of New York, New Hyde Park, NY
49. Texas Children’s Hospital, Houston, TX
50. The Children’s Hospital of Philadelphia, Philadelphia, PA
51. The Children’s Medical Center of Ohio, Columbus, OH
52. UH Rainbow Babies & Children’s Hospital, Cleveland, OH
53. University of Michigan C.S. Mott Children’s and Von Voigtlander Women’s Hospital, Ann Arbor, MI
54. University of Minnesota Masonic Children’s Hospital, Minneapolis, MN

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To eliminate preventable harm

Children’s Hospitals’ Solutions for Patient Safety
● Build a culture of safety and become a high reliability organization ●

Child Health PSO (Children’s Hospital Association)
● Share openly with others, learn from high harm events, and move toward risk detection and mitigation ●

“We want to end the era where each of our hospitals need to experience an SSE in order to improve the root causes. Our goal is to reduce the SSER by 25% and then keep going.”
-- Stephen Muething, MD 4/16/2014

QUALITY AND SAFETY IN CHILDREN’S HEALTH CONFERENCE

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Nashville, TN
J. Autumn Bailey, MSN, RN, PCNS-BS

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Monroe Carell Jr. Children's Hospital at Vanderbilt

Academic Medical Center, shared license with VUMC, Magnet Designation
Level 4 NICU
Level 1 Pediatric Trauma
Inpatient beds: 271
NICU beds: 80
PICU beds: 24
PCICU beds: 18
ED beds: 35
ED Visits: ~55,000 annually

Arkansas Children’s Hospital
Little Rock, AR
Pam Trevino, BSN, RN, PhD-c

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Arkansas Children’s Hospital

- 342 usable beds
- 15,500 admissions
- 15,000 OR cases
- 59,000 ED visits
- 355,000 Clinic visits
- 2279 transports

Weekly PSO Safety Huddles

- Hospitals Self-Report Safety Events
  - Requests for Help
  - Timely Responses
  - Shared Burdens

- Heads Up/FYI for Safety Issues
Huddle Stories

• Presenters will share examples of how huddle information is used within their organizations.

Child Health PSO Published Alerts

• Trends of Serious Safety Events across PSO hospitals
• Opportunity to prevent
Child Health PSO Published Alerts

- August 2012: Blind Pediatric NG Tube Placement
- March 2014: Wrong-Size Tracheostomy Tube
- April 2014: Fungal Outbreak
- May 2014: Extended Release Medications
- July 2014: Fingertip Amputation
- April 2015: Medication dosing with new ENFit syringes
- June 2015: Pediatric medication concentration standards with retail pharmacies
- July 2015: Recognition of retained foreign body related to ingested button batteries

Alerts Stories

- Presenters will share examples of how PSO published Alerts are used within their organizations.
Safe Table Presentations

• Upfront and honest discussion of safety events and the root cause analysis process
• Opportunity to share wins and ask for help
• Discussions to make ALL patients safer
• Networking over time
• RCA process mentoring

Safe Table Stories

• Presenters will share examples of how Safe Tables are used within their organizations.
The Future: Child Health PSO

Learn about what Child Health PSO plans for the future in the journey to eliminate preventable harm.

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Learn More About Joining Child Health PSO

Webinar: An Introduction to the Child Health Patient Safety Organization

This webinar is offered for prospective members to learn how Child Health PSO can be part of their journey to eliminate preventable harm.

Tuesday, April 5, 2016
11:00 am PT / 12:00 pm MT / 1:00 pm CT / 2:00 pm ET

Contact for webinar invitation: barbara.weis@childrenshospitals.org

Thank you for attending

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